



"Commitment Without Compromise"

GPS

FACILITY
MANAGEMENT

Cleaning
Security
Maintenance

info@gpsfm.com.au

1800 241 323

*"We strive to maintain the highest standards while
exceeding the client's expectations at all levels"*

ENRICO PUCCI
Director of Sales and Marketing

Cleaning

The cornerstone of our business, having built up an enviable reputation over many decades.

Security

A complete solution to all your security needs. An innovative approach to complex situations.

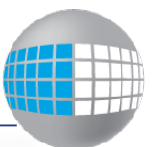
Maintenance

We take great pride in the upkeep of your organisation.



Our service solutions

OUR SERVICES



OUR BUSINESS

A bit about us



GPS provides a “solutions based” service to clients who are in need of commercial cleaning, security management and building maintenance. We provide services based solutions to clients both nationally and internationally. Over time GPS have developed a competitive process which has resulted in our continued success in delivering the right solution at the right price to our customers.



OUR STORY

Where we are now and where we came from



1974 Humble Beginnings

Started by Alfredo Pucci as a family run cleaning business.



1987 The Highest Standards

Great growth and success led to expansion into security and maintenance.



1992 Optimistic Outcomes

Offices in every state and territory and expansions into New Zealand with over 1000 crew members.



2014 Focus On The Future

Innovating the industry with modern processes and technologies.

GPS FACILITY MANAGEMENT



Ross Pucci

Director of Operations

Monitoring and control of the site operational activities



Enrico Pucci

Director of Sales and Marketing

Responsible for the overall sales and marketing of the company



Simona Cecchetelli

Business Manager

Identifies areas of growth and develops business opportunities.



Chenelle King

Design and Marketing

Designing and Implementing all physical and digital sales material. Overseeing professional and social media platforms.



Muhammad Imran

Head of Accounts

Responsible for financial control of the company.

Meet our management team

WHO ARE WE

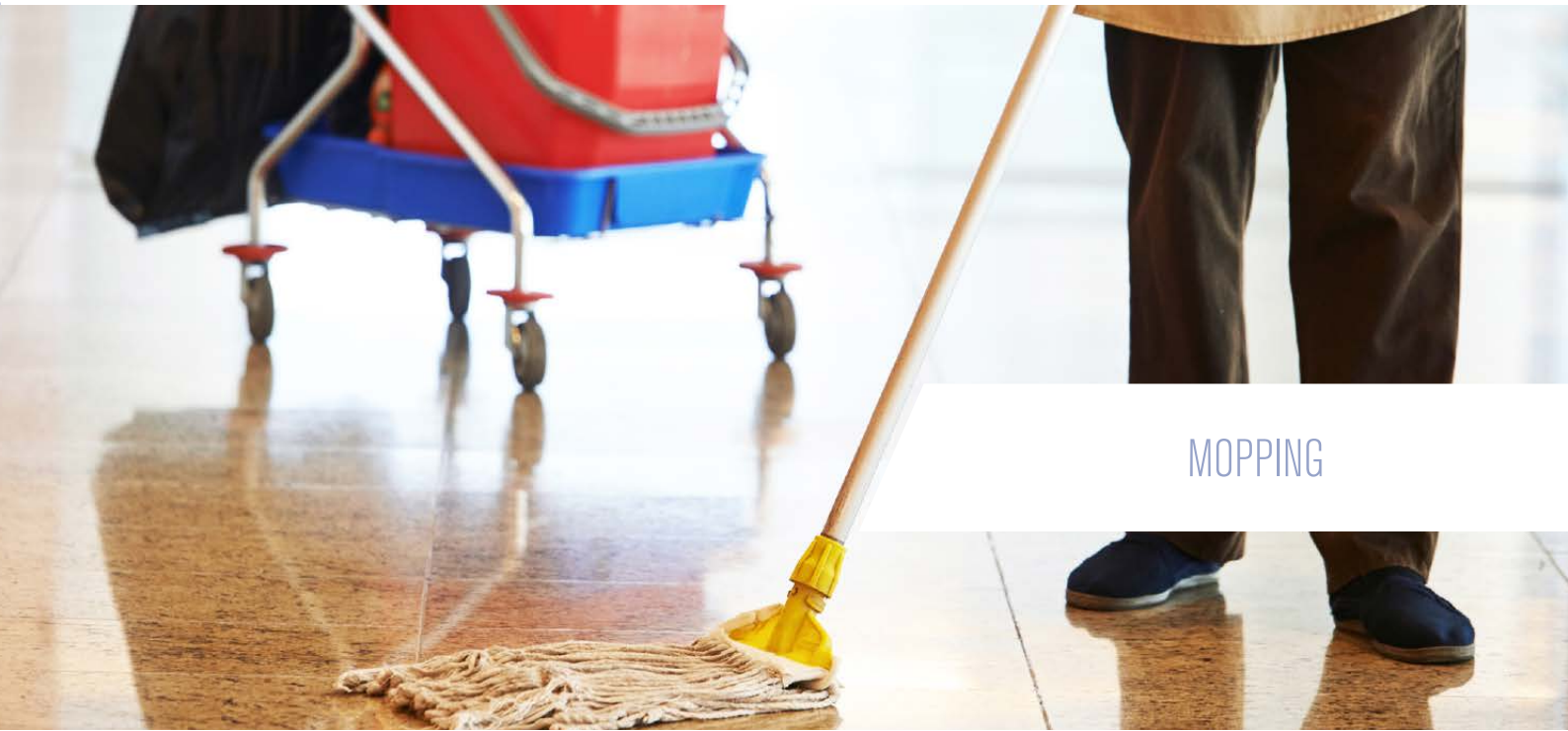
CLIENT PROFILE

Some of our many happy clients



Our group is committed to providing an efficient service through quality work, supervision and ongoing client contact.

- WH&S and Quality Management Accredited company
- Regular quality and inspections via electronic auditing systems
- 100% Australian owned and operated
- Responsible staff with good communication skills
- Over 40 years experience
- Negotiable terms and pricing to suit budget guidelines



MOPPING

CLEANING



Over the many decades of operating we have built and established an enviable reputation of providing the best services at the most competitive rates to our clients and the marketplace

- General cleaning
- Graffiti removal
- Hygiene services
- External cleaning
- Recycling solutions
- Indoor air quality systems
- Floor maintenance
- Office cleaning
- Building common areas
- Tenancy cleaning
- Housekeeping
- HACCP standards
- Washroom care
- Food court maintenance
- Building presentation
- Car park cleaning
- Rubbish removal
- Colour coding
- Odour control
- Anti Bacterial
- Fitness centres
- Washroom services
- Electronic sanitizing
- Detailed Finishing
- Software solutions for management
- Inspection reports



SECURITY CAMERAS

SECURITY



We offer a complete solution to all security needs, from guarding services and equipment provisions to concierge and consultancy services

- Concierge
- Serviced apartments
- Facility management
- Control room operations
- Loss prevention
- Access control
- Gate house security
- Mobile patrols
- Static guards
- Site inductions
- Corporate functions
- Ushers
- Drivers
- Personal protection
- Armed guards
- Consulting services
- Cloak room attendants
- CCTV
- Risk assessment
- Security management plans
- Traffic controllers
- Car park attendants
- 24hr monitoring
- 24hr tech support
- Installation of alarms and probes
- Alarm servicing
- Alarm updating
- Investigations
- Static guards
- First aid and medics

MAINTENANCE



MAINTENANCE

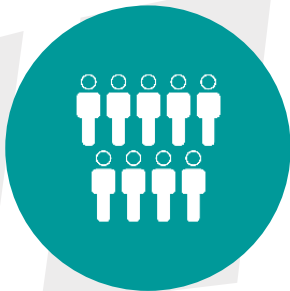


Apart from the general cleaning and security services, we take pride in maintaining the upkeep of your premises

- Carpet care
- Blinds and Venetians
- Glass cleaning and repairs
- Grounds and lawns
- Painting and patch-up work
- Pest control
- Electrical services
- Electrical works on luminaries
- Proactive and reactive maintenance
- Specialist maintenance
- Recycling of waste
- Rejuvenation of marble
- Waste Disposal
- Laundry and ironing
- Sanitary units
- Event and venue cleaning
- Plumbing services
- Complete painting solutions
- Secure waste management

COMPETITIVE PROCESS

Reduce Costs - Improve Service



Effective recruitment, monitoring and assessing. Work place culture is important to us, beginning with a stringent interview process and psychometric assessments, with continuing supervision and training.



Well tested and thought-out processes, systems and procedures underpin our business. From WH&S systems and management communication systems to client and contractor feedback and service tools.

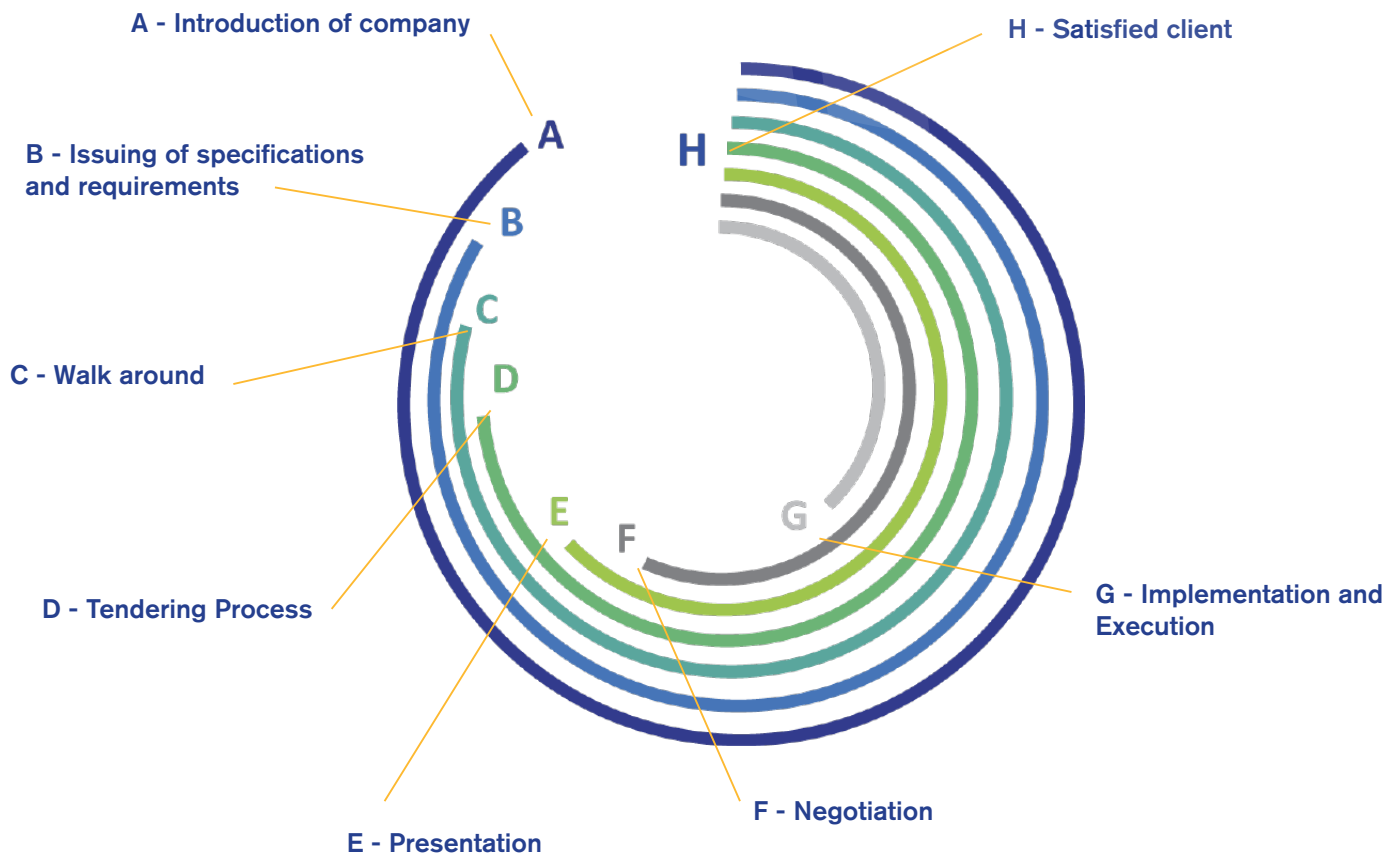


Auditing systems to establish contract compliance via mobile electronic reporting systems and provide accurate information regarding employee attendance and service times.



Regular meeting ensure client satisfaction is always of utmost importance, using a combination of service reviews and contract compliance reviews enabling feedback and a high level of contractor performance.

IMPLEMENTATION



THE COMPETITIVE LANDSCAPE

How do we compare to the other players in the market



Affordable



Online Help-desk



Reliable



QC reporting

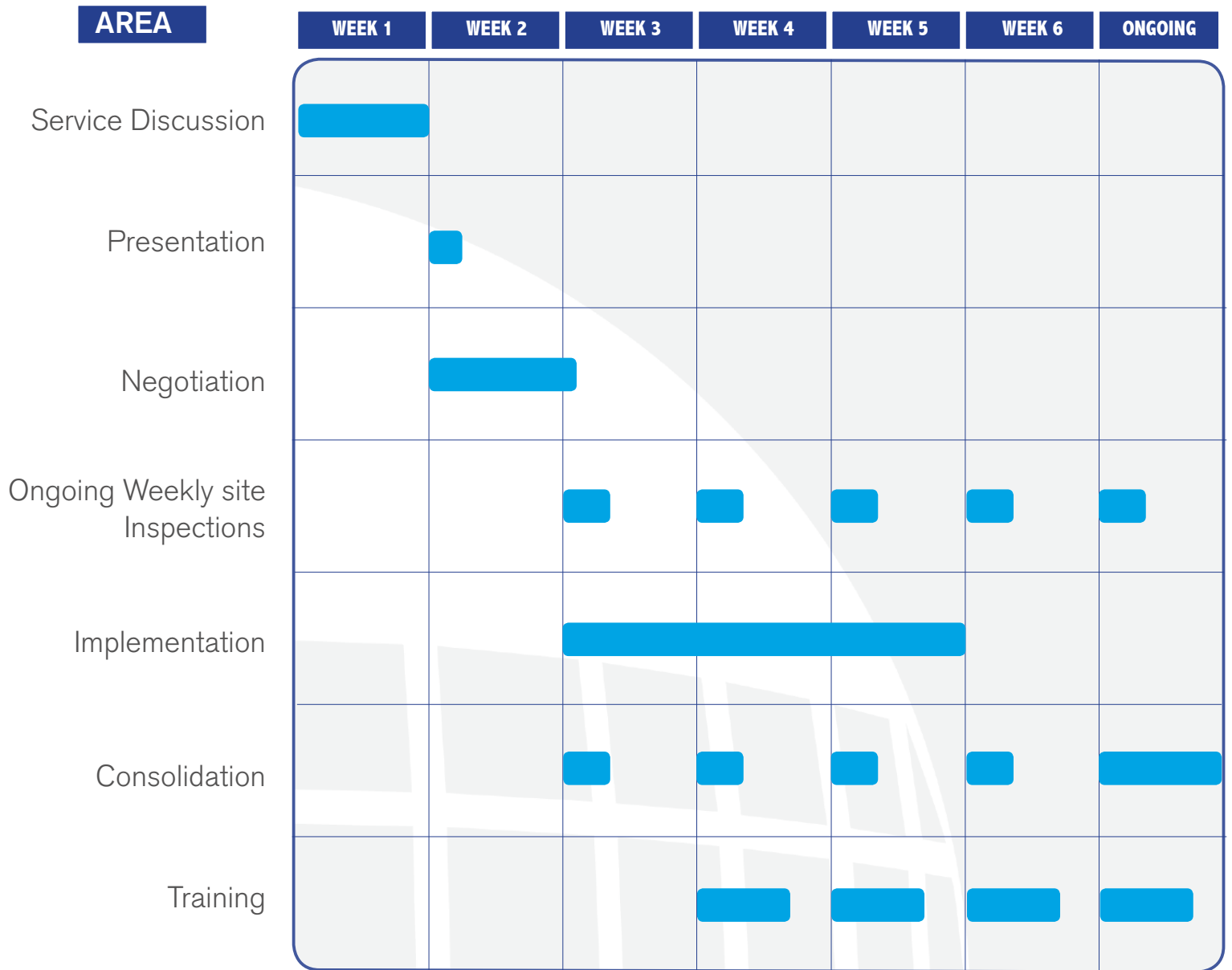


Real Time Register



THE TYPICAL ROLLOUT

How things get accomplished



QUALITY CONTROL

Modern processes and technologies keeping us ahead of the pack



Efficiency

- WH&S Compliance, incident reports and quality inspections are created easily and quickly.
- Reports are completed on site with photos, voice memos and text data.
- Entering data once, sharing it quickly across the appropriate GPS representatives.
- The electronic reporting systems export to Word and Excel and integrate easily with other client systems.



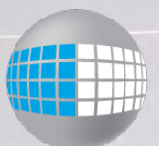
Accuracy

- Reports are time and date stamped and locked for integrity.
- Measurable compliance levels are achieved as required.
- Incident reports immediately capture occurrences.
- Variable Audit Trail.



Cost Effective

- Efficient practices throughout the process increase productivity.
- Proactive and exact risk management.



CLIENT RELATIONSHIP MANAGER

Taking care of business



Nadia Coratella

- Provides first point of contact for clients
- Extensive industry experience to deal with all conflicts and situations
- Executes professional site inspections and audits to maintain quality



Help Desk



Client Communication



Orange QC Reports



Site Audits and Overseeing

OPERATIONS MANAGER

The man that never says no!



George Tsakonas

- Specialising in start-ups and implementation
- Extensive experience dealing with conflicts within the industry
- Oversees sites to maintain highest quality standards
- Compliance to contractual requirements



Help Desk



Training and Feedback



Implementation of Process



Project Management and Site Maintenance

THE PERFECT COMBINATION

Consistent compliance and incremental improvement



Electronic Reporting System

Measurement of cleaning specifications and contractual compliance



Real Time Register

Secure and accurate time and attendance records



GPS CRM

Personalised source of communications for managing client relationships



QMS/CMS Systems

Analytics of big data to ensure optimal performance

GPS HUB

Communications Management and Control Centre



The **HUB** can be accessed across multiple platforms giving clients, site officers & management a perfect communication tool to maintain our sites.

Compliance, Accounting & Auditing are all controlled through the **HUB** platform, creating a streamlined process for business management.



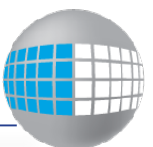
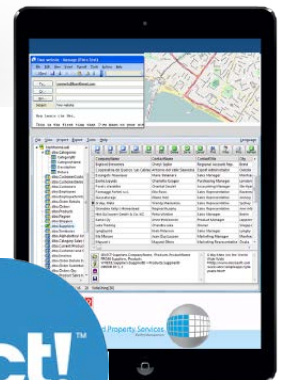
Our **Customer Service Representatives** are ready to field all incoming inquiries, ensuring questions & issues are dealt with quickly and easily.
1800 241 323



Our **Teleclock** system relays all relevant information for maintaining a perfect record of your contractors schedules.



Our **CRM's** have access through the HUB to a wide range of analytics to ensure they can provide the best results to clients.



COMMUNICATIONS CENTRE



GPS REAL TIME REGISTER

Remote Token Service



Real Time Register (RTR) is a dynamic and innovative solution that monitors and manages staff.

RTR is a secure web based program, allowing GPS to manage the sites remotely, with a consistent repeated process each and every time a contractor, visitor or employee accesses a site.



Feedback to our communications centre for analysis and feedback



Login to all sites Australia wide instantly



WHY USE THE RTR?

The Many Advantages



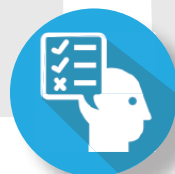
Big Data Analytics



Accurate Wages



Customer Feedback



Informed Staff

- Secure, accurate time and attendance records.
- Manage service delivery - knowing who has arrived and left safely, thus meeting GPS's duty of care obligations and veritable proof 24/7.
- Capacity to manage multiple sites and personnel (State Operations Managers notified if attendance is not registered).
- Communication between staff with uniform and custom messages for all sites or specific rules about individual sites.
- Automated alerts for site activity and attendance.
- Delivery of real-time reports to clients regarding site activity.

GPS WORKS



GPS Works provides a powerful work-flow solution that allows GPS to complete inspections, QA reports, capture photos, voice, signatures and text and submits them via a single secure form.

In a nutshell GPS works will drastically aid in managing your sties and assists by completing reports with a hand-held PDA on site.

Providing a regular, consistent and accurate inspection and reporting platform. Precisely summarizing the performance and condition of the sites.

The accurate reporting of events, proof of vital information, and the time-saving bonuses have been the main benefits of implementing this management system so far.

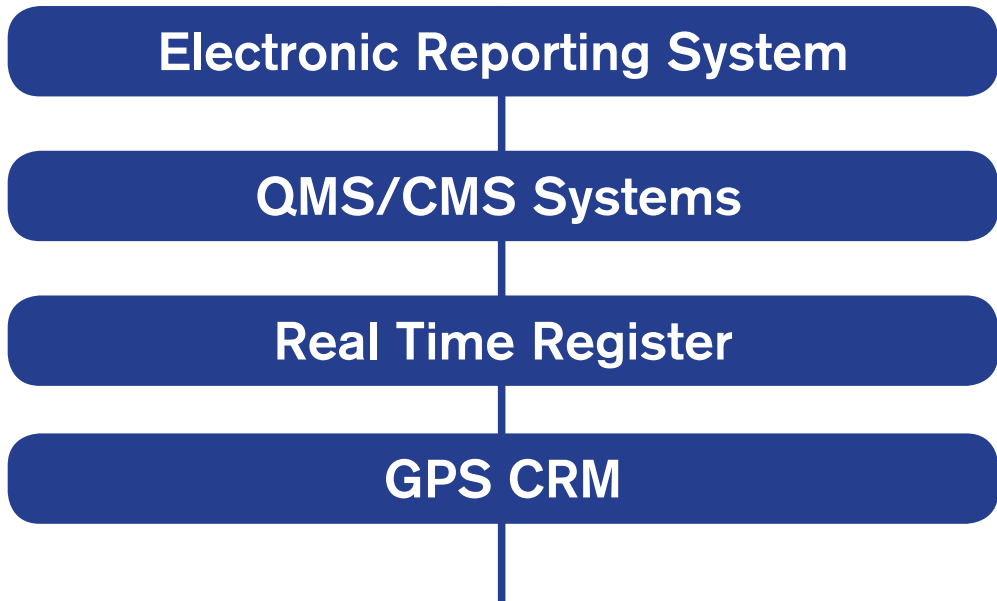
Central electronic logging and tracking of nightly reports, non-compliance and feedback.

Monitoring, measure and allocate tasks both internally and externally (to and from clients)

Monitoring compliance, complaints and feedback allows GPS to identify patterns, find the root of any problems and quickly find solutions better serving your needs.



WHAT DOES IT ALL MEAN?



Provides an easy, fast and complete cleaning management tool that allows clients the tracking of cleanliness on sites, the performance of cleaners and internal dialogue regarding your sites.

As an additional assurance to these systems we also have our Business Systems Manager who has the primary responsibility of ensuring consistent compliance and continuous incremental improvement of all systems.

CONSOLIDATION OF SERVICES



DEDICATED TO SECURITY

Securing your assets



SECURITY NOTICE

RESTRICTED AREA AUTHORISED PERSONNEL ONLY - SITE MONITORED BY:



Grouped Property Services

Facility Management



NATIONAL HEAD OFFICE
www.groupedpropertyservices.com.au
info@gpsfm.com.au
1800 241 323



We implement a wide variety of training and education for our security teams. We are committed to providing the highest quality standards for your sites by offering a friendly yet efficient security service, minimising disruption, and keeping your mind at ease.

This is achieved by our growing repertoire of process driven technology, enabling us to manage and monitor efficiently and accurately. The UniGuard system is one such technology.

Our teams also employ high visibility patrolling techniques to deter and respond to crime. We know our clients will always have confidence that the facilities management department is providing a safe environment.



UNIGUARD SYSTEMS

Security Management and Monitoring Systems



UniGuard Systems are used on all GPS sites and provide a modern and accurate way to monitor your security teams. UniGuard provides solutions for guard tour management and security, pioneering the field of guard tours and attendance on site for staff.

- Web based management system
- Reports at lighting speed!
- Guard tour management
- Real time tracking via GPRS
- GPS asset tracking
- Professional Fleet Management
- Advanced Guard monitoring and tracking
- Export reports to a variety of formats



SYSTEMS AND CERTIFICATIONS

Quality Assured Systems



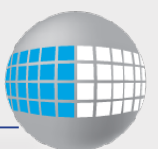
Workplace Health and Safety

- Certified workplace health and safety management systems
- WH&S Accredited
- Quality Assured Company ISO 9001
- Accreditation Number IA2090916
- Safety Assured company AS 4801
- Accreditation Number IA090731



Environmental Management

- Ensuring waste and energy minimization and proper waste handling is being applied at all times in existing operations
- Planning the purchasing of new plant equipment, processes or substances
- Avoiding the use of harmful and toxic chemicals without compromising hygiene
- Maintaining continual improvement for a cleaner and greener environment



PRICING STRUCTURE

Straight forward and easy to understand



GPS quoted prices will be inclusive of the following costs

- Payroll Tax
- Occupational Superannuation
- Annual Leave
- Workers Compensation



In Addition, the quoted price will be inclusive of the following

- All allowances and shift penalties
- All training costs
- On site consulting
- Electronic Equipment
- Uniforms



Our quoted price is offered with the understanding and acceptance of the following conditions

- Personnel must work a minimum of 3 hrs
- You agree to our terms of trade
- New Years Eve, Christmas Eve, Anzac Day and Public Holidays are the only times penalties are charged

WE ARE CONFIDENT THAT WE ARE MORE THAN CAPABLE OF PROVIDING YOU WITH A TOTAL SOLUTIONS APPROACH AT A COMPETITIVE PRICE



BUSINESS PROFILE

Grouped Property Services

ABN:78121762534

National Head Office
Suite 3 , Lvl 1, 396 Princes Highway
St Peters, NSW, 2044

Ph: 1800 241 323

www.groupedpropertyservices.com.au

info@gpsfm.com.au

Security License Number : **410828417**

Public Liability Insurance : Vero Insurance Limited : SMX011536798

The Finer Details



STAY IN TOUCH

Social Media



<https://www.facebook.com/groupedpropertieservices>



<https://au.linkedin.com/in/groupedpropertieservices>

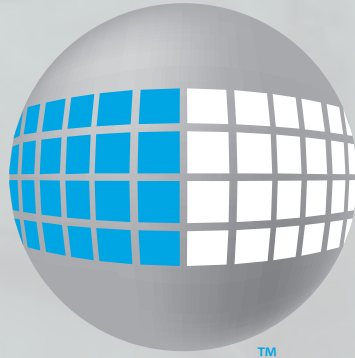


@GPSFM



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TM

Grouped Property Services
Facility Management

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