

# Minecraft Launcher Won't Install From Microsoft Retailer

I've tried installing Minecraft Launcher for days now, with no success. I've tried all the sometimes prompt methods (e.g. windows updates, wsreset, reregistering the store, and so on.).

I'm right down to the point the place I figured out where to seek out the logs to try to get some extra \*technical\* assist.....

Symptoms:

- \* Downloading worked effective
- \* When on the Minecraft Launcher web page and clicking the "Install" button, nothing (!) happens
- \* When within the library checklist, and clicking the "cloud" icon in the Minecraft Launcher row, it begins spinning for a while, then stops and reverts to the "cloud" icon

Looking on the logs, here's my general impression:

- \* There's an awful lot of "Error: The operation completed efficiently.", which sounds a bit weird (although might be okay)
- \* There's a bunch of "Error: Unknown HRESULT Error code: 0xefffffff"
- \* A single "Error: A specified logon session doesn't exist. It might already have been terminated."
- \* A bunch of "Error: Unknown HRESULT Error code: 0x89245104"
- \* A bunch of "Error: The parameter is wrong."

Notes:

- \* I'm a software program engineer myself (which is why after following a number of 20-steps-to-repair-microsoft-store or whatever, I started to search for logs as an alternative), so some insights into how to fix these specific, apparent mentions of errors in the logs can be very a lot appreciated.
- \* I've included the full logs from one attempt down below, and replaced some stuff that sounded like account IDs and so forth. by REDACTED\_FOR\_Privacy
- \* Logs are retrieved from the Occasion Viewer

\* If there's neighborhood assist Primarily based ON THE ERRORS FROM THE LOGS, that would in fact be vastly appreciated, but I'm pretty sure that at this level, the assistance should be from precise Microsoft employees, because only they will have entry to the code (or at least know who to contact, realizing software program engineers, they don't seem to be exposing themselves in any methods to end users ;) )

\* Precise windows model is Microsoft Home windows 10 Professional, construct Version 10.0.19044 Construct 19044

\* Hardware is a Lenovo Thinkpad X1 Excessive

Page action fired for MyLibraryV2Page with behavior Set up.

Operate: PageAction

Source: D:\a\\_work\1\s\src\Shell\WinStore.App\Instrumentation\Telemetry\Telemetry.cs (918)

Should not present Quantity Chooser - no Quantity Chooser conditions met. Default Quantity: C:, Obtainable Space: 215571763200, Is System Volume: True, Is Full Belief Quantity: True, Product Measurement: 10612736, Is Product Full Trust: True, Is SD Card Choose-Out: False

Perform: ShouldShowVolumeDialogAsync

Source:

D:\a\\_work\1\s\src\Shell\WinStore.App\ViewModels\Dialogs\VolumeChooserDialogViewMode  
l.cs (330)

TryInstallWithDialog: Wanting to point out None dialog for product 9PGW18NPBZV5 -  
Minecraft Launcher, install kind Set up, catalogId

Function: TryInstallWithDialogs

Source: D:\a\\_work\1\s\src\Shell\WinStore.App\Acquisition\InstallHelper.cs (224)

AcquisitionIdentity:

"WebAccountId":"REDACTED\_FOR\_Privateness","AccountProviderId":"https://login.microsof  
t.com","Authority":"customers","ConnectedAccountProvider":REDACTED\_FOR\_Privateness"

Perform:

Windows::ApplicationModel::Store::Preview::InstallControl::AppInstallManagerImpl::put\_Acqu  
isitionIdentity

Supply: onecoreuap\enduser\winstore\installservice\lib\appinstallcontrol.cpp (1161)

\*\*Store-SDK\*\*

WindowsUpdateInstaller-BeginInstall 9PGW18NPBZV5, catalogId , skuld 0010

Operate: BeginInstall

Supply: D:\a\\_work\1\s\src\Shell\WinStore.App\Acquisition\WindowsUpdateInstaller.cs (319)

request: productId = 9PGW18NPBZV5, skuld = 0010, catalogId = , flightId = , volumePath = ,  
CV = HEYD8Zf/rEqMzD8t.21.1, repair = false, userInteractive = true,  
allowDownloadOnAnyNetwork = false, forceUseOfNonRemovableStorage = false,  
allowForcedAppRestart = false, launchAfterInstall = false

Operate:

Windows::ApplicationModel::Retailer::Preview::InstallControl::AppInstallManagerImpl::\_Start  
BundleProductInstallAsync

Source: onecoreuap\enduser\winstore\installservice\lib\appinstallcontrol.cpp (4687)

[Telemetry]: InstallOperationRequest :: \_\_TlgCV\_\_ = HEYD8Zf/rEqMzD8t.21.1 ProductId =  
9PGW18NPBZV5 Skuld = 0010 CatalogId = BundleId = VolumePath =

[Start] Queueing Work for Catalog Item UserSID = REDACTED\_FOR\_Privacy CatalogId =  
ProductId:9PGW18NPBZV5/0010 properties =  
"UserIdentityInfo":{"WebAccountId":{"REDACTED\_FOR\_Privateness"},"AccountProviderId":  
":\"https://login.microsoft.com\"},\"Authority\":\"customers\"},\"ConnectedAccountProvider\":  
\"REDACTED\_FOR\_Privateness\"},\"VolumePath\":\"\", \"CallerApplicationId\":\"Microsoft.WindowsStor  
e\_8wekyb3d8bbwe\"},\"IsInteractive\":true,\"AllowDownloadOnAnyNetwork\":false,\"Repair\":  
false,\"AllowForcedAppRestart\":false,\"ForceUseOfNonRemovableStorage\":false,\"InstallForAllUsers\":  
false,\"StageButDoNotInstall\":false,\"CatalogId\":\"

Perform: InstallQueue2::CreateWork

Source: onecoreuap\enduser\winstore\installservice\libqueue2\installqueue2.cpp (788)

[Telemetry]: DownloadUrl :: \_\_TlgCV\_\_ = HEYD8Zf/rEqMzD8t.21.1.2.Three  
PartB\_Ms.Qos.OutgoingServiceRequest = 14 operationName = DownloadUrl targetUri =  
<https://displaycatalog.mp.microsoft.com/v7.0/products/9PGW18NPBZV5/0010?fieldsTemplate=InstallAgent&market=CH&languages=en-US,en,impartial> latencyMs = 359  
serviceErrorCode = zero succeeded = true requestMethod = GET responseContentType =  
JSON protocol = HTTP protocolStatusCode = 200 dependencyOperationName =  
dependencyOperationVersion = dependencyName = dependencyType = responseSizeBytes  
= 37181 HRESULT = zero

Error: Unknown HRESULT Error code: 0xefffffff

Function: LogTelemetryEvent

Supply: onecoreuap\enduser\winstore\installservice\svc\logging.cpp (10)

Http GET response:

https://displaycatalog.mp.microsoft.com/v7.0/merchandise/9PGW18NPBZV5/0010?fieldsTemplate=InstallAgent&market=CH&languages=en-US,en,neutral

Perform: FetchUriResponseWithAuthTicket

Source: onecoreuap\enduser\winstore\installservice\lib\httphelpers.cpp (137)

[Finish] Queueing Work for Catalog Item UserSID = REDACTED\_FOR\_Privacy CatalogId = ProductId:9PGW18NPBZV5/0010 properties =  
"UserIdentityInfo": {"WebAccountId": "REDACTED\_FOR\_Privateness", "AccountProviderId": "https://login.microsoft.com", "Authority": "consumers", "ConnectedAccountProvider": "REDACTED\_FOR\_Privateness", "VolumePath": "", "CallerApplicationId": "Microsoft.WindowsStore\_8wekyb3d8bbwe", "IsInteractive": true, "AllowDownloadOnAnyNetwork": false, "Repair": false, "AllowForcedAppRestart": false, "ForceUseOfNonRemovableStorage": false, "InstallForAllUsers": false, "StageButDoNotInstall": false, "CatalogId": ""}

Source: (788)

[Start] Attempting to find PluginPluginId = Microsoft.GamingServices\_8wekyb3d8bbwe

Operate: PluginHelpers::ActivatePlugin

Source: onecoreuap\enduser\winstore\installservice\libqueue2\pluginhelpers.cpp (87)

**\*\*Install Service\*\***

[Finish] Searching for PluginPluginId = Microsoft.GamingServices\_8wekyb3d8bbwe

Error: The operation accomplished successfully.

Perform:

Source: (87)

**\*\*Companies\*\***

GamePlatformPackageQueue\_QueueInstall Rely=1,  
AppId=Microsoft.WindowsStore\_8wekyb3d8bbwe, Cv=HEYD8Zf/rEqMzD8t.21.1.3.Zero

Error: A specified logon session doesn't exist. minecraft servers may already have been terminated.