



RESPONSIBLE BUSINESS INITIATIVES

THINK
PEOPLE · COMMUNITY · PLANET



At Radisson Blu Plaza Hotel Sydney, we are driven by our Responsible Business pillars Think People, Think Community, Think Planet. As part of this commitment, we are partnering with the World Travel and Tourism Council (WTTTC) to establish a new globally recognized set of sustainability indicators, Hotel Sustainability Basics.

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**THINK
PLANET**

BLU HAS BECOME GREEN

HOUSEKEEPING INITIATIVES

The power of Microfibre

Radisson Blu Plaza Sydney uses microfibre cleaning technology to deliver the best service to the highest standards, whilst also saving the environment. By using this technology, our hotel saves 1.2 million litres of water per year, which is around 10 litres of water per room cleaned!

There has been a significant reduction in the use of chemicals, which is great for the health and wellbeing of our staff and guests, and is over a 95% saving on chemicals.

Extra reward points program

We encourage our guests by rewarding bonus points to those who choose to opt out of housekeeping on multiple night stays. This reduces excess consumption of cleaning products and saves water.

Eco-Friendly Cleaning

we're transitioning to eco-label cleaning products from **Green Seal**, **Ecologo**, and **Nordic Swan** accreditation, making up 25% of our inventory. These products adhere to stringent environmental standards, boasting reduced human and environmental toxicity and lower volatile organic compound content.



THINK
PLANET

WATER AND ENERGY SAVING INITIATIVES

Simply Energy - embracing the use of Solar Power



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Generating electricity from solar panels is carbon free, which helps to reduce the wider effect of climate change.

We can offset up to 1 tonne of carbon dioxide for every megawatt hour of solar energy we use.

Water-waiving activities

Our hotel has recently completed the rollout of installing water-saving shower heads in all guest rooms, reducing water wastage whilst maintaining the maximum level of comfort for our guests.

Signs informing guests about our water-waving initiatives are in every room, encourage towel reuse, and to encourage shorter showers.

Water is a precious resource.
Please consider reducing your shower time by 4 minutes and in doing so you will contribute to saving 6 million litres of water per year
Relax, enjoy, contribute.

TOWEL REUSE WITH JUST A DROP

+3M TOWELS REUSED by our guests

+17,500 CHILDREN PROVIDED WITH CLEAN DRINKING WATER FOR LIFE In Kenya, Peru and India



2 X EV charging stations in our car park!

At Radisson Blu Plaza Hotel Sydney we are always looking for ways to look after the environment and offering services to our guests that support this goal. We now offer two Electric Vehicle Charging stations onsite for our guests convenience.

Guests can book EVC as an additional service to valet parking (\$75 per vehicle overnight). Cost = \$15 per vehicle plus \$0.45 per kWh used (applicable per charge).



FOOD AND BEVERAGES OPERATION

The Good oil! The Vito filtration system reduces carbon and oil consumption!

Radisson Blu chooses to cleanse our cooking oil naturally, which allows us to reduce the amount of oil we consume by almost half! This also creates a healthier product for our guests. The VITO oil filtering system works by dropping the VITO device into the cooking oil, which then filters the oil. Particles are easily stuck to the fryer, which can turn into carbon.

Filtration stops the formation of unwanted products developed from carbon. By using this system, the food we serve is better quality, and increases up to 50% of oil life.



**THINK
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Bio-degradable straws – No more plastic!

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Eco food packaging & utensils!

For cocktail events, our team of talented chefs use bamboo eco-packaging and utensils that are fully biodegradable and compostable. By using biodegradable packaging and utensils rather than plastic, we are saving some 32% of the 78 million tons of plastic which end up in our oceans.

Bamboo is one of the most sustainable and renewable materials, it can grow as much as 2 feet per day, and can also be harvested in as little as 3 years, much faster than traditional hardwood. Additionally, bamboo wood absorbs 5 times more carbon dioxide and creates 35% more oxygen!

Baking Paper That's as Eco-Friendly as Your Culinary Creations

In our kitchens, we uphold sustainability at every turn, including our choice of compostable unbleached baking paper. This eco-conscious option not only boasts being unbleached but also holds certifications for compostability, ensuring it breaks down naturally without harming the environment. Moreover, the packaging box itself is crafted from recycled content and is 100% recyclable, further reducing our ecological footprint



Unbleached & non-stick brown paper for even cooking and easy clean up.



Box made from 60% recycled content and is 100% recyclable.



HOME & INDUSTRIAL COMPOSTABLE



Home Compostable AS 5810 ABAP 20048



Compostable AS 4736 ABAP 10115

Certified compostable in home or industrial composting facilities.



Local Sourcing for a Sustainable Kitchen

All perishables used at the hotel are sourced from local suppliers, which helps reduce our 'food miles'. By using local produce, less transportation is required so this reduces our carbon footprint, and environmental impact. This also supports local farmers and producers, creating more work for our regional community. At Radisson Blu we also support a local animal shelter by donating food wastage.



**THINK
PLANET**

EcoBurner – Environmentally friendly portable heating!

Food service in a buffet generally requires a portable heat source, and Radisson Blu uses EcoBurners for all our conference buffet service. EcoBurners replace traditional gel and wick pots, which after single use are disposed of in landfill. EcoBurner is refillable, so no used pots go to landfill, and the fuel creates 75% less carbon emissions as certified by Carbon Footprint Ltd. EcoBurner have saved 6655 tonnes of carbon globally. They have prevented 29.94 million chemical burners going into landfill!



GreenMeet: Nurturing Sustainable Gatherings



Refillable glass bottled water,

We've partnered with Sydney Water to provide refillable glass bottled water, reducing plastic waste while upholding 5 Star service. We use double-stack trays for glassware to save water. To further our commitment to sustainability, we're replacing plastic water bottles in accommodation rooms with refillable glass ones.

Wooden pencils & meeting chairs

We provide Radisson-branded pencils instead of pens. Our wooden pencils come from sustainable plantations and are compostable after use. Additionally, we've invested in new banquet chairs made from eco-friendly fabric, Greenguard Gold Certified, reducing indoor air pollution and chemical emissions.



THINK COMMUNITY



CHARITY AND DONATION

Endless support to local charity organizations

At Radisson Blu Hotel Sydney, our commitment to the community extends beyond hospitality to supporting various local charities. Over the years, we have proudly partnered with organizations such as the **World Childhood Foundation, Royal Hospital for Women, Touched by Olivia, The Infants' Home, Smith Family, and Gunawirra**. Through our annual Gala Dinner fundraisers, we have collectively raised over **\$500,000** to support these worthy causes. In 2023, our focus was on supporting Gunawirra, where we successfully raised over \$63,000 dedicated to fostering the growth and development of Aboriginal children. We remain dedicated to making a positive impact and fostering a stronger, more inclusive community through our ongoing charitable initiatives.



the infants' home
CHILD & FAMILY SERVICES



Blood donation

Our Lifeblood team is dedicated to giving back to the community through regular participation in team blood donation events with Lifeblood Australia. Committed to making a tangible difference in the lives of others, our team actively contributes to the nation's blood supply, ensuring that patients in need receive life-saving transfusions.



THINK
COMMUNITY

Red Cross donation



Since 2016, Radisson Blu Plaza Hotel Sydney has been a proud supporter of the Australian Red Cross. The team regularly donate pre-loved clothing items to the onsite donation box and organise Red Cross pickups. Our guests also contribute; any unclaimed clothing items are sorted and cleaned by our Housekeeping team and added into the collections. For years, have consistently been amongst the top 5 hospitality companies in Australia contributing to the Red Cross.

Koala adoption - Save the Koala Day



We're dedicated to environmental conservation and animal welfare. Every year on Save a Koala Day, we proudly support the Port Stephens Koala Hospital by symbolically adopting a koala in each department of our hotel. This initiative not only raises awareness about the plight of koalas but also directly contributes to the hospital's efforts in rescuing, rehabilitating, and preserving these iconic Australian animals.





**THINK
PEOPLE**

DIVERSE WORKFORCE

Our workforce embodies diversity, with staff from different countries, we speak different languages, varied in age and ability. By embracing and celebrating our differences, we cultivate an inclusive environment where every individual's unique perspective is valued and contributes to our collective success.



STAFF WELLBEING & INCENTIVES

Regular staff recognition

Through initiatives like the **Employee of the Month**, **Manager of the Quarter**, and **Every Moment Matters Awards**, we highlight excellence, dedication, and exemplary performance across all levels of our organization.

These programs not only honor individual achievements but also inspire a culture of appreciation and motivation among our staff.



Yearly Health & Wellbeing Week focussing on all elements of health

During Health & Wellbeing Week, we prioritize holistic wellness, typically held in the winter season. Our program encompasses various dimensions of health, including physical, financial, emotional, and spiritual wellbeing. Examples of offerings available to our staff, subject to supplier availability and variation from year to year, include:

- Consultations with chiropractors and acupuncturists
- Relaxing massages
- Tarot card readings
- Eye checks
- Nutritious food and juices
- Creative outlets at our art corner
- Complimentary flu shots
- Invigorating lunchtime walks
- Blood pressure screenings
- Therapeutic dog visits
- Fun-filled smoothie bike sessions

WGEA compliant (Workplace Gender Equality Agency)



We proudly uphold compliance with the Workplace Gender Equality Agency (WGEA) regulations set forth by the Australian Government. This commitment reflects our dedication to promoting gender equality and fostering an inclusive workplace environment. By adhering to WGEA guidelines, we ensure fair treatment and opportunities for all employees, regardless of gender. Through proactive measures, we strive to create a workplace where every individual feels valued, respected, and empowered to reach their full potential.

Staff Social Club



Our Staff Social Club serves as a vibrant hub for fostering camaraderie and strengthening team bonds. Through collaborative planning, we organize a variety of engaging activities that bring our staff together outside of the workplace. From fun outings like visits to the zoo to delightful culinary adventures such as Yum Cha, these shared experiences not only create lasting memories but also cultivate a sense of unity among our team members.

TRAINING FOR GROWTH

At Raddison Blu Plaza Hotel Sydney, we prioritize the ongoing development our staff by providing a comprehensive range of training programs. These initiatives are designed to foster professional growth and cultivate a healthy work environment. As part of our commitment to responsible business practices, employees participate in **Living Responsible Business training** sessions as part of their Embark journey. We prioritize workplace safety through **Work Health & Safety training** to ensure the well-being of our team members. Furthermore, our dedication to data privacy is upheld through rigorous **Data Privacy training**, safeguarding sensitive information and maintaining trust with our stakeholders.



Radisson Accademy

The Radisson Academy provides access to over 1500 training programs available to all staff members. Partnering with the reputable training platform Typsy, known for delivering high-quality online training content, ensures comprehensive learning opportunities for our team. Additionally, the Radisson Academy offers certification trainings tailored to our staff's professional development needs.

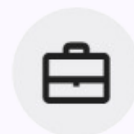
For us, investing in the personal development of team members is always a priority to ensure that our colleagues make meaningful connections with us as an employer.



Training Ambassador Certification



Gain skills for work and life



Accelerate your career



Stay competitive





THANK YOU!