

# My Name

myemail@myemaildomain.edu ❖ (555) 555-5555 ❖ City, State

## SKILL SET SUMMARY

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- Install and maintain load balancers, routers, switches
- Analyze packet captures to troubleshoot network issues
- Demonstrate strong documentation and analytical skills for projects and work assignments
- Excel in researching solutions for projects

## WORK EXPERIENCE

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### Aim Specialty Health - Contractor

January 2017 – December 2017

*Network Engineer*

*Deerfield, IL*

- Maintained F5 Load Balancers via GUI and TMSH
- Configured and deployed F5 APM for MFA integration with Outlook OWA
- Configured and troubleshot F5 SSL passthrough VIP utilizing clone pools, in order to analyze the decrypted traffic to ensure PII/PHI was not transmitted over the Internet
- Configured and deployed Cisco switch stack for new floor in corporate office
- Collected and analyzed packet captures for application troubleshooting
- Analyzed network throughput with iPerf and ThousandEyes
- Experienced with firewall administration, rule analysis, rule modification (Cisco ASA)

### DePaul University

April 2016 – December 2016

*Networks and Telecom Intern*

*Chicago, IL*

- Deployed Aruba wireless access points
- Resolved trouble tickets and activated data jacks throughout the university
- Troubleshot and repaired Layer 1, Layer 2, and Layer 3 network issues
- Configured Cisco VoIP phones via Cisco Unified Communications Manager (CallManager) software
- Monitored wireless access points with Aruba AirWave software
- Analyzed wireless coverage with Aruba VisualRF

### DePaul University

March 2015 – April 2016

*Procurement Services - Assistant Buyer*

*Chicago, IL*

- Obtained price quotes for salvaged items
- Maintained University Salvage site (item stock, descriptions, pictures)
- Inspected and tested salvaged computers, peripherals, televisions, office furniture
- Coordinated electronic waste recycling pickups with EPA certified electronics recyclers

### TMC Squared

September 2012 – February 2014

*Tech Support*

*Glen Ellyn, IL*

- Customer service – phone and in-person
- Backup solutions (automated local or cloud backups)
- Basic server administration (GPO's, OU's, add/remove users, access control, software deployment)

## EDUCATION

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### DePaul University

November 2016

*BS, Network Engineering and Security*

*Chicago, IL*

- *magna cum laude*, 3.81/4.0 GPA

## CERTIFICATIONS

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- Cisco Certified Network Associate (CCNA)
- CompTIA Network+