

# Terms and conditions

## Acceptance of conditions

This website, as well as its subdomains and accompanying printed materials (hereinafter referred to as "the Site") are owned by DREAMGUIDE j.d.o.o., Zagrebacka 50, 21300 Makarska, Croatia TAX ID: 74836102434 (hereinafter referred to as DREAMGUIDE). By using this site, i.e. any of the services, products or information contained therein, you agree to these terms and conditions of use and other notices herein. If you do not agree with the above, please do not use it.

## The accuracy and reliability of the data page

DREAMGUIDE undertakes to take all reasonable measures regarding the provision of accurate and high quality information and does not respond to inaccurate information from business partners regarding their promotional materials. A business partner, i.e. the provider of a particular service on the site, is the owner or authorized representative of the owner of the advertised object / tourist service and as such has all the necessary documentation for dealing with his / her business. A business partner, i.e. the provider of a particular service on the site, is required to provide accurate and true information about their services and to guarantee their safety, quality and legality. Any eventual changes are due to promptly inform the owner of the site.

## Right of exclusion

DREAMGUIDE acts as an intermediary in the accommodation booking between the guest and the homeowner or service owner.

DREAMGUIDE is in no way liable for any damage suffered by a guest or a person related to it or in connection with items / objects owned or in possession by the guest (whether the damage is caused in relation to the property or integrity / health of the guest, I regardless of the cause and source of damage).

By using this Site, the user is acquainted with the intermediary role of DREAMGUIDE as well as with the Rule of liability of DREAMGUIDE and waives any right to claim that and such damages against DREAMGUIDE.

## Terms of payment and cancellation

To book and use our services, a payment of 100% of the final price of the selected service is required.

### **Cancellation Policy:**

- In case of cancellation within 7 days before the date of the service, 50% of the booking amount will be charged.

- In case of cancellation within 3 days before the date of the service, 100% of the booking amount will be charged.

## Changing these Terms and Conditions of Business

We reserve the right to change these advertising terms and conditions, as well as other terms and conditions without prior notice, in order to increase the quality of “the Site“

For all information regarding these terms and conditions please contact us by email [info@myguide.holiday](mailto:info@myguide.holiday) or at

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