Terms and Conditions ("Terms")

Please read these terms and conditions carefully before using Our Service.

Last Updated: October 27, 2023

Welcome to DIGITALe, an online payment gateway that allows you to accept and send payments. These Terms and Conditions (the "Terms") govern your use of the DIGITALe platform and services. By using DIGITALe, you agree to these Terms.

### 1. Acceptance of Terms

By using the DIGITALe platform and services, you agree to be bound by these Terms. If you do not agree to these Terms, you may not use DIGITALe.

## 2. Eligibility

To use DIGITALe, you must be at least 18 years old and a resident of Colombia.

#### 3. Account Creation

To create a DIGITALe account, you must provide your name, email address, and country of residence.

#### 4. Account Use

Your DIGITALe account is for your personal use only. You may not share your account with anyone else. You are responsible for maintaining the confidentiality of your account password and for all activity that occurs under your account.

#### 5. Fees

DIGITALe charges a fee for each transaction. The fee amount varies depending on the type of transaction.

## 6. Payment Processing

DIGITALe processes payments using a variety of payment processors. DIGITALe is not responsible for the performance of these payment processors.

### 7. Refunds

Once a payment has been processed, it cannot be reversed.

# 8. Chargebacks

If a customer disputes a payment, you may be provided a DIGITALe Credit but never a return of payment.

## 9. Intellectual Property

DIGITALe owns all intellectual property rights in the DIGITALe platform and services. You are granted a non-exclusive, non-transferable license to use the DIGITALe platform and services for your personal use only.

## 10. Limitation of Liability

DIGITALe is not liable for any damages arising out of your use of the DIGITALe platform and services, including but not limited to loss of money, loss of data, or business interruption.