

SP!ENDOUR IO THE GRASS



2024 ACCESSIBILITY GUIDELINES

INTRODUCTION

These guidelines have been developed to ensure all Splendour in the Grass patrons & guests are given the opportunity to have an equally enjoyable experience.

Please ensure you take the time to familiarise yourself with these guidelines, and if you have any questions, please reach out to your festival contact for more information.

Studies show that 20% of the population have a disability, and of this, 90% have a hidden disability.

**Get Skilled Access 2023 data*



SPLENDOR
IN THE GRASS

ACCESSIBILITY AT SITG

Splendour in the Grass has worked hard over the years to ensure the Event can be enjoyed by everyone, regardless of ability.

COMPANION CARD POLICY

Holders of a National or State issued Companion Card may request a Companion Ticket equivalent to the ticket type held by the person with a disability.

ACCESSIBLE CAMPGROUND

We have a dedicated accessible campground located near the main event entrance.

ACCESSIBLE PARKING

We have parking set aside for eligible patrons close to the main event entrance.

ACCESSIBLE AMENITIES

There are accessible showers and accessible toilets in a dedicated area of the campgrounds, and multiple accessible toilets located around the Event.

VIEWING PLATFORMS

We have dedicated accessible viewing platforms at the Amphitheatre, Mix Up & GW McLennan Stages.

HIDDEN DISABILITIES SUNFLOWER

We recognises the Hidden Disabilities Sunflower as a symbol for those who have a hidden disability and may require a little more time, space or assistance.

AUSLAN INTERPRETERS

We work with Auslan Stage to provide access for the Deaf Community to performances at SITG.

SENSORY SAFE SPACE

We have created a quiet, comfortable and calm space for festival goers who may need to take some time out.

STAFF TRAINING

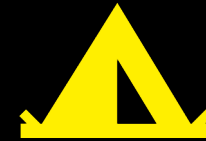
We work closely with Get Skilled Access to ensure staff are up to date with current accessibility initiatives.



The following have been implemented for patrons with accessibility requirements:



COMPANION
CARD POLICY



ACCESSIBLE
CAMPGROUND



ACCESSIBLE
PARKING



ACCESSIBLE
AMENITIES



VIEWING
PLATFORMS



HIDDEN DISABILITIES
SUNFLOWER



AUSLAN
INTERPRETERS



SENSORY
SAFE SPACE



STAFF
TRAINING

HIDDEN DISABILITIES

Splendour in the Grass recognises the Hidden Disabilities Sunflower as a symbol for those who have a hidden disability and may require a little more time, space or assistance.

Examples of Hidden Disabilities include;

- Autism
- Chronic pain
- Epilepsy
- Deafness & hard of hearing
- Multiple sclerosis
- Anxiety disorder

We invite patrons who have a hidden disability and would like to share this with SITG staff to wear the internationally recognised Sunflower, so staff can support them as needed.

For more information on Hidden Disabilities, please see [here](#).



AUSLAN INTERPRETERS

This year we are excited to again be working with Auslan Stage Left. All performances on the Amphitheatre Stage will be Auslan Interpreted.

Auslan Stage Left enables and provides access for the Deaf Community to theatre and the arts. Quality theatre-trained Auslan interpreters and deaf consultants work alongside their loyal team to ensure that each event is an immersive, engaging, and accessible live performance experience.

The Interpreters will be located on a platform stage left, under the projector screen. They will also be projected as a watermark to the projector screens on both sides of the stage.

This should allow viewing from the general access area in front of the stage, but also the viewing platforms. The viewing platform at the Amphitheatre is set up stage right and further back from the stage so the Interpreters will only be able to be seen via the watermarks on the projector screens from this location.

Learn more [here](#).



SPEND YOUR
IO THE GRASS

GETTING AROUND THE VENUE

Ngarindjin / North Byron Parklands is a mainly flat site however there is a natural Amphitheatre, with grassy fields and a few gravel roads.

There are walkways to provide access into the Amphitheatre. But like any outdoor field, it can become muddy after continuous rainfall so best for patrons to prepare for any weather event accordingly.



KEY VENUE DISTANCES



Southern Carpark to Main Entrance	1,450 metres
Main Entrance to Amphitheatre Platform	550 metres
Main Entrance to GW McLennan Stage Platform	380 metres
Main Entrance to Mix Up Stage Platform	350 metres
Amphitheatre to nearest Access PortaLoo	170 metres
Accessible Parking to Main Entrance	150 metres
Accessible Campground to Main Entrance	140 metres
Mix Up Stage to nearest Access PortaLoo	100 metres
GW McLennan Stage to nearest Access PortaLoo	90 metres

**All distances are approximates and are subject to change.*

HOW YOU CAN HELP

The following are ways you can help to ensure every SITG patron feels supported at the Event:

- Keep an eye out for Sunflower lanyards, wristbands, pins etc.
- Familiarise yourself with the venue and locations of key accessible features i.e., nearest accessible toilet, viewing platforms, medical centre etc.
- Ensure any services areas are no higher than 900mm. If service areas exceed 900mm, you're welcome to use a trestle table (or similar) out the front
- Report any site issues to your festival contact as soon as possible
- Be ready to provide additional support if needed

DO

- Have two-way conversations
- Be open and flexible
- Be considerate
- Be patient
- Talk to the person with disability directly
- Offer help i.e.,
'Would you like me to bring the drink around to you?'



DON'T

- Use outdated terms & deficit language i.e., 'Mental', 'Normal', 'Crazy' etc
- Make assumptions

THE LANGUAGE OF DISABILITY

AVOID:

Disabled, handicapped

TRY:

Person/people with disability

AVOID:

Mental, crazy, mad

TRY:

Person with a mental health condition

AVOID:

Suffers from

TRY:

Has disability

AVOID:

Wheelchair bound, bound to a wheelchair

TRY:

Person who uses a wheelchair, wheelchair user



AVOID:

Mentally retarded

TRY:

Person with cognitive disability

AVOID:

Simple, mentally disabled, mentally defective

TRY:

Person with intellectual disability, person with psychosocial disability

AVOID:

Brain damaged

TRY:

Person with brain injury

AVOID:

Normal person, able-bodied person

TRY:

Person without disability

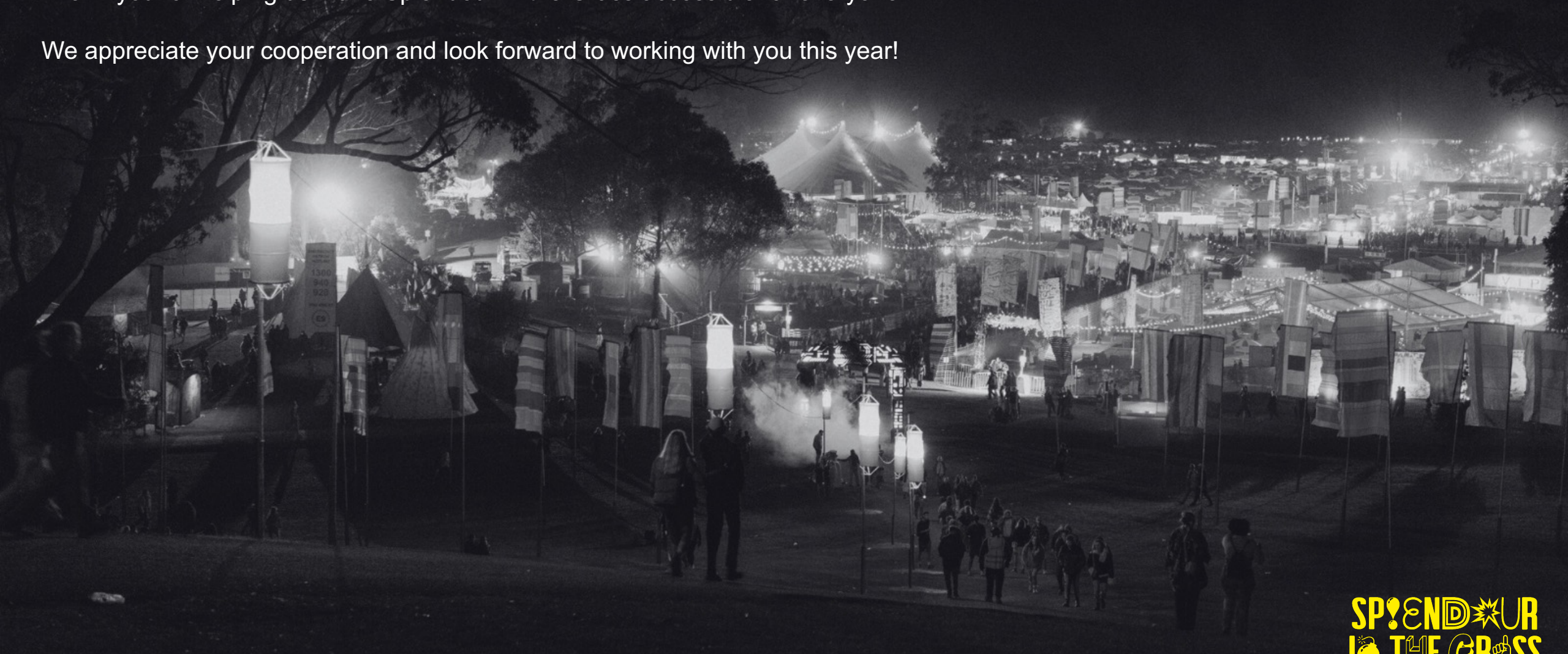


THANK YOU



Thank you for helping us make Splendour in the Grass accessible for everyone.

We appreciate your cooperation and look forward to working with you this year!



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IN THE GRASS