



## ISDN & PSTN Switch Off

What is it and what does it mean for your business?



[www.communicationsplus.co.uk](http://www.communicationsplus.co.uk)

## What is PSTN?

Public Switched Telephone Network (PSTN) is what most people would know as the traditional copper wire network. It was first introduced in the 1800s and allows users at different locations to communicate by voice.

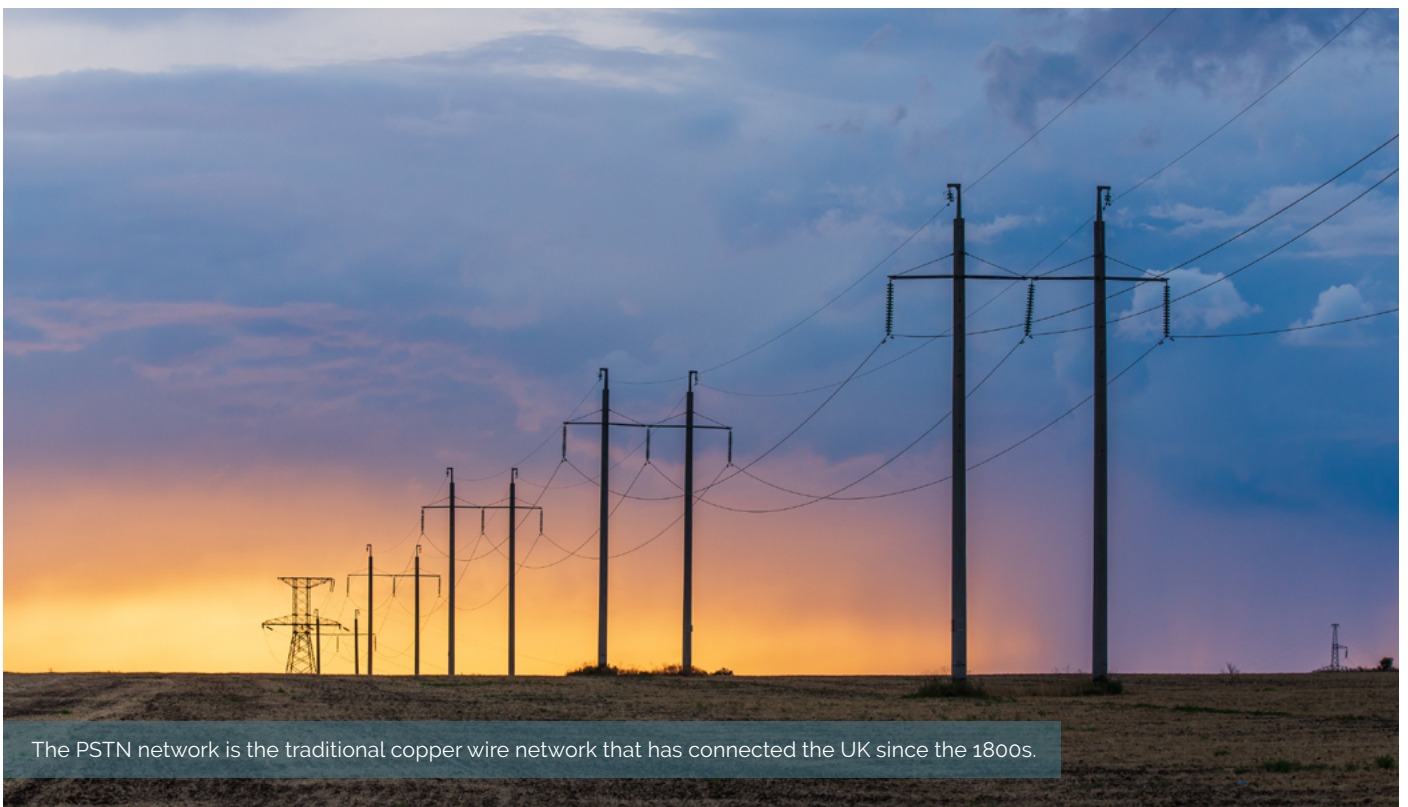
PSTN has been used by businesses as their primary method of transmitting phone calls and fax transmissions for many years.

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## What is ISDN?

Integrated Services Digital Network (ISDN) is a group of communication standards that use digital transmissions to make phone calls, video calls, and transmit data and other digital services over the traditional PSTN network.

It replaced old analogue landlines in 1986, adding features that were not previously available with a classic telephone system.



## The 2025 Switch Off

BT Announced in 2017 that they will shutdown the PSTN network completely in 2025. This is because neither the ISDN or PSTN technologies are capable of delivering the volume or quality of voice data in this increasingly digital world.

The traditional PSTN lines are hardware heavy, expensive to manage and require vast amounts of maintenance. Switching from these traditional cable lines to modern digital technology will ensure that everyone remains connected with higher quality audio.

Although ISDN has greatly improved the PSTN network capabilities since 1986, the network remained relatively unchanged and is outdated.

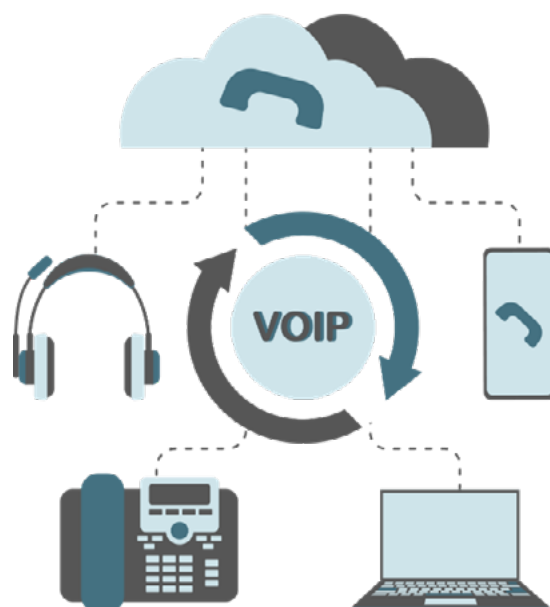
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### What Will Replace ISDN & PSTN?

Voice calls in the future will be made over the internet using technology known as VoIP (Voice Over Internet Protocol).

VoIP is a digital, cloud based system that enables users to make and receive voice, text and video calls over the internet.

Using a VoIP phone system is a more effective, cost efficient, flexible and scalable way of managing your calls.



[Find Out More](#)

# PSTN & ISDN Switch Off Timeline



## May 2017

BT Openreach announced that it will switch off the PSTN & ISDN networks in 2015.

## June 2018

Openreach begin to upgrade their network with fibre strategy to make fibre more accessible.

## March 2019

Openreach announce full fibre rollout.

## December 2020

Customers in Salisbury cannot purchase new ISDN lines or add new features.

## June 2021

Customers across 117 locations cannot purchase new lines or add new features.

## August 2021

Communications Plus acquire Cellular Solutions to improve our VoIP phone systems offering.

## December 2022

The PSTN network is completely switched off in Salisbury.

## June 2023

We recommend all businesses should upgrade to VoIP phone systems by Summer to get the best prices and solutions,

## December 2023

Customers across the UK can no longer purchase ISDN lines or add new features.

## December 2025

The PSTN network is completely switched off in the UK.



## Get the Best VoIP Solutions Today with Communications Plus

We offer VoIP phone systems which give you high quality digital audio, advanced call management features and cost savings.

Once you have chosen your new handsets and solutions, we make the transition from traditional cable lines to modern technology seamless and stress-free. We take care of your set up and installation, as well as setting up call management features, migrating existing numbers to your new line, and anything else you need support with.

If you are looking to switch to new landlines, get in touch with us or request a free quote and one of our VoIP experts will be happy to help you.

### Switch Today in 3 Simple Steps:

#### Step One:

Discuss your requirements with us



#### Step Two:

Review your quote



#### Step Three:

We take care of the set up for you



## Need more information?

Contact Us Today!



**Communications Plus**

[www.communicationsplus.co.uk](http://www.communicationsplus.co.uk)

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