

Damian Summersall

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Email: damiansummersall@gmail.com **Phone:** 07815700364 **Pronouns:** He/him

Languages: English (Native proficiency), Japanese (Limited working proficiency/N4)

Skills and Tools

Skills: User experience (UX) design, accessibility, equality, diversity, and inclusion, wireframing, UX writing, UX research, IT support. **Tools:** Figma, Adobe Photoshop, Illustrator, Apple macOS, iOS, Wix, Wordpress.

Education

UX Courses, Uxcel. Apr 2023 – Present.

Google UX Design Professional Certificate, Google and Coursera. Sep 2023 - Present

Designing for Environmental Sustainability and Social Impact, Acumen Academy. Sep 2023 - Present

Understanding Mental Health First Aid and Mental Health Advocacy in the Workplace (Level 2 Certificate), The Skills Network. Sep 2023 – Present.

UX/UI Design Skills Bootcamp, Coventry University. Remote. Jun – Aug 2023.

IAAP Certified Professional in Accessibility Core Competencies (CPACC), International Association of Accessibility Professionals (IAAP). Grade: Above Standard. Dec 2022.

Equality, Diversity, and Inclusion (Level 2 Certificate), The Skills Network. Jul 2021.

Advanced Diploma in Graphic Design, Shaw Academy. Grade: Merit. Feb 2017.

BA (Hons) Japanese, University of East Anglia. Sep 2014 – Dec 2016 (2 years, 3 months).

- Advocated for inclusivity as Student Union Councillor (Learning Disabilities). Co-designed Transgender Students Policy with trans students, providing anti-discrimination rules and practical resources.
- Member of societies: Animal Welfare, UEAPride, Deviant (alternative music).
- Earned UEA Award Bronze for submitting 50+ hours of extra-curricular activities.

A-Levels: Art Photography, Sociology, Psychology (AS: Law, General Studies). **GCSEs:** 11 grades A-C.

Work Experience

User Experience Design Apprentice, Wolf Learning Consulting (French animal health e-learning start-up). Remote. Jul 2021 – Jul 2023 (2 years).

- Worked in a remote, agile, multicultural team of between 16 and 8 people depending on period.

- As sole UX professional, unprompted, wrote weekly Teams posts on UX, accessibility, diversity, inclusion, and mental wellbeing. Resulted in colleagues implementing advice within products and personal lives.
- Attained First-Class grades in 75% of modules in BSc (Hons) Digital User Experience Design Degree Apprenticeship (partially completed due to leaving employer).

IT Mac Support Specialist/Apprentice, Certinia (formerly FinancialForce, international Salesforce services-as-a-business platform). Harrogate. Sep 2019 – Jul 2021 (2 years).

- Collaborated in 10-person English and American team in 800+ person organisation.
- Increased workplace inclusivity as diversity and inclusion committee member. Instigated educational Slack posts, skin-tone-neutral plasters, and sanitary bins in all toilets.
- Voluntarily designed and implemented icons for intranet homepage. Sought feedback from senior UX designer and approval from chief executive. Also wrote articles for and maintained IT support intranet.
- Sustained 100% client satisfaction score throughout Covid-19 work from home transition.
- Earned Distinction in Level 3 Infrastructure Technician Apprenticeship.

Volunteering

Web Designer. GrassRootsWeb. Remote. Sep 2023 – Present.

- Cooperating with leaders of charities to create their websites.

Digital Marketing Apprentice (Intern). RookieUp. Remote. Jan – Apr 2018 (4 months).

- Reached Instagram statistics increases: Profile views 267%, reach 3833%, and impressions 6050%.

Crisis Counsellor. Crisis Text Line. Remote. May – Jul 2018 (3 months).

- Achieved 98% in assessments after 30 hours of training. Supported people in crisis texting in.

Twitter Administrator. Four Paws Animal Rescue. Remote. Feb 2017 – Aug 2017 (7 months).

- Posted updates about animals, shared relevant content, replied to comments.

Social Media Assistant. Rubie Rae. Harrogate. Mar – Apr 2017 (2 months).

- Gained Facebook statistics increases: Page visits 2,650%, weekly total reach 1,705%, and people engaged 900%.