

# Delighted Customer

## ABOUT CUSTOMER A

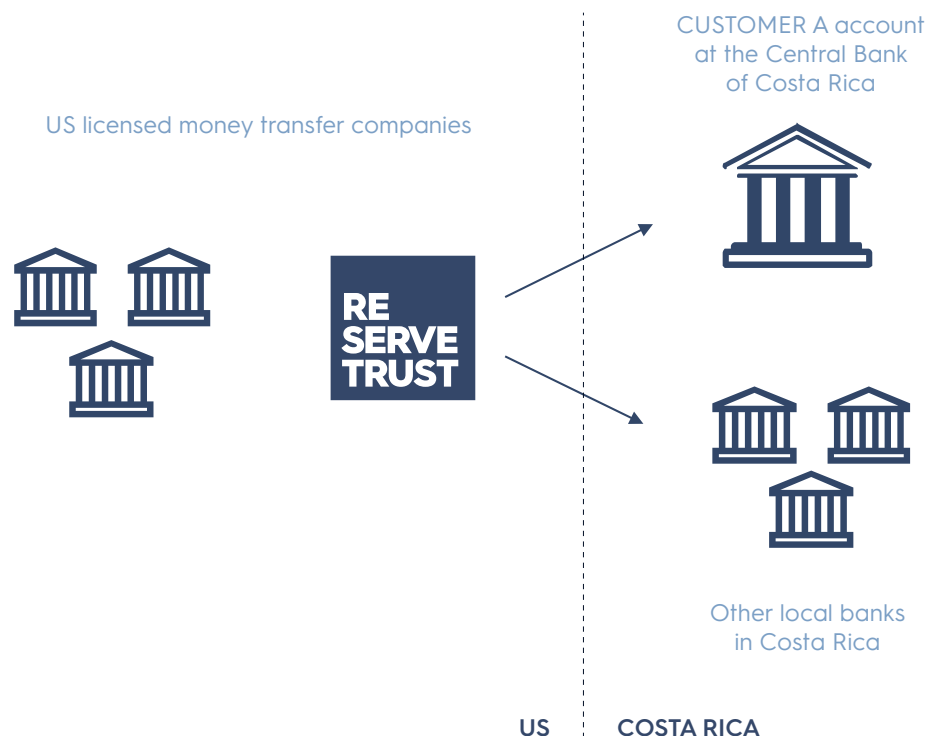
CUSTOMER A is a leading licensed money services business in Costa Rica that provides local payout services to 18 licensed money transfer companies in the US.

## A MORE RESPONSIVE PARTNER

Customer A has been in the business for over 25 years and relied on an International Foreign Entity (IFE) to collect and distribute funds in the US. However, the IFE was not being responsive so Customer A was in the market for a new banking partner. Their requirement was to collect funds in the US from money transfer company customers and batch them to and from Customer A's account in Costa Rica and their other licensed jurisdictions.

## COLLABORATIVE AND ACCESSIBLE

Customer A needed to work with a financial institution that could navigate the Spanish language, could discuss business strategy, and readily collaborate to implement a repeatable method to move money from their US partners to Costa Rica efficiently. Reserve Trust's ability to respond to the customer's needs and communicate a clear path to success resulted in a delighted customer.



## GET STARTED TODAY

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