

Business FTTP

A symmetrical, gigabit-speed Ethernet product that enables you to define and deliver your own full fibre, business-grade broadband services over CityFibre's new FTTH network; set to reach 5 million homes and businesses by 2025.

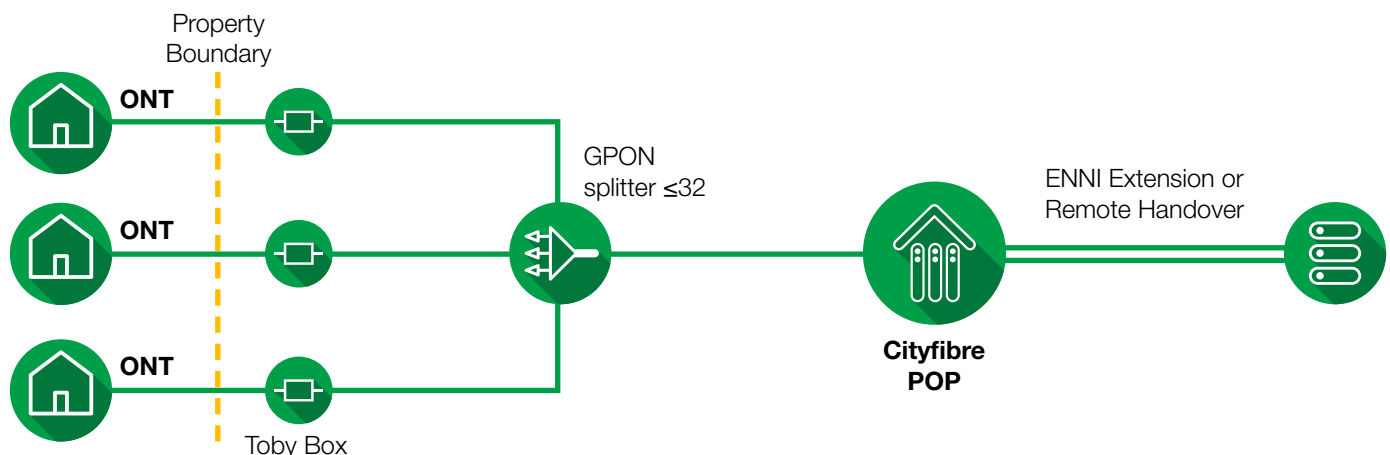
Business FTTP allows you to mix and match delivery of gigabit-speed broadband services, dedicated VoIP channels and Ethernet access.

It's ideal for serving businesses who need to migrate from legacy ISDN to a single product that can deliver all services over IP and provide LAN / inter-office capability.

Key features:

- Full fibre, gigabit-capable symmetrical connection
- Available across our modern, purpose built FTTH GPON network
- Flexible input product
- QoS to ensure crystal clear VoIP services
- Business-grade repair SLA
- Standard installation included
- Full API suite to enable system automation

How it works:



Product features:

| Business FTTP | |
|-----------------------------|---|
| Bandwidth | 1000Mb/s symmetric |
| Line profiles | Able to support multiple line profiles |
| Unlimited use | Yes |
| Dedicated / shared | Shared. Provided at 1:32 or lower split ratios |
| Target delivery time | Delivery times as contracted |
| Availability | All properties on our FTTH footprint |
| Customer demarcation | Ethernet port on the supplied Optical Network Terminal (ONT) |
| Partner demarcation | Single VLAN at the E-NNI. Extra ports available |
| Support hours | 24/7/365 for fault reporting with second-line support as contracted |
| Repair SLA | 8 business hours |
| Repair period | Monday-Saturday. Repair hours start at 08:00hrs |

Technical overview:

This section provides an overview only. If you require further technical or installation information, please contact us.

| Ethernet | Interfaces | E-NNI | VLAN | Handover options |
|---|--|---|--|--|
| <ul style="list-style-type: none"> Ethernet II or 802.3 untagged interface 802.1q tagged interface with VLAN id | ONT supports: 1xUNI Per UNI: 100/1000Base-T | Ethernet: 802.1ad VLAN (SVID, CVID) | <ul style="list-style-type: none"> Point-to-Point (Access EVPL) MTU 1530 Bytes | <ul style="list-style-type: none"> An ODF within a colocation rack in the CityFibre POP or the Meet-Me area of another colocation provider An Interconnect chamber external to the POP |

Installation options:

Standard criteria guidelines:

- Property boundary to building entry point is circa 15 metres
- ONT is on the same floor level to entry point
- A 230v power source is within circa 1.5 meters of entry point.

Extended/non-standard examples:

- Property boundary to entry point is over circa 15 metres
- Alternative location of ONT required
- Partner equipment install / testing required
- End customer internal cabling required.

As well as being able to define line profiles and combine Business FTTP with other services in your network, you can dedicate bandwidth to support as many voice channels as required – with QoS to ensure crystal clear VoIP.

About CityFibre:

Full-fibre network alternative

Independent of incumbent infrastructure. Modern-built network with backhaul diversity from city to Internet exchanges and long distance inter-city connectivity.

Whole-city network provider

All our networks are built using a well-planned city methodology to ensure they have the combined architecture to serve all market verticals for the long term.

Commercially flexible

As an unregulated alt-net provider, we can discuss and provide bespoke service wraps and product options.

A reliable, credible supplier

High performing, robust ring-based core network infrastructure. Committed to service excellence and lead time certainty.

www.cityfibre.com

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