



ORDER DATE	ORDER NUMBER	RETURN/EXCHANGE DATE

Customer	
NAME	
ADDRESS	
TELEPHONE	

QUANTITY	PRODUCT CODE	DESCRIPTION	SIZE	REFUND	REASON CODE	EXCHANGE	NEW SIZE	NEW COLOUR	REASON FOR RETURN
									1. Does not suit me
									2. Does not fit properly
									3. Incorrect size
									4. Product is faulty/damaged
									5. Poor quality
									6. Parcel arrived in damaged/poor condition
									7. Received item is different from ordered
									8. Other (Please specify in the NOTES section below)

Sport Wolf Returns

Faraday Wharf
 Holt Street
 Birmingham Innovation Park
 Birmingham
B7 4BB
 UNITED KINGDOM

Postage
Required

- Make sure the order number is confirmed and whether you want a refund or an exchange of any items. We can't take care of your return without these details, so make sure the Returns/Exchanges form is filled out and placed in your parcel.
- All refunds are issued against the original payment method used on your order and will reach you within 7 working days of SportWolf receiving your return.
- If you'd like to return your item for an exchange, we'll send your replacement to the address noted on the form (Please make sure you include full correct address). If for any reason the item(s) are out of stock, a refund will be issued.
- We'll send you an email as soon as we've completed your return, confirming whether a refund or exchange has been processed. Exchanged items will be dispatched on a FREE delivery service within 7 working days of your return being processed. If there are any issues with your return, you will be contacted by email or phone (if provided).
- You can return your parcel using any postal service. Please note - you'll need to cover the postage costs yourself. To avoid any issues with your returns, we highly recommend you sending the parcel on a recorded delivery. The parcel remains your responsibility until it reaches SportWolf - remember to ask for proof of postage.
- NOTES:

