

Ticket Information

Ticket ID

952344

Priority

High

Subject

Server is not active

Department

Technical Support



Niranga Dilshan

06/08/2018 (20:44)

Client

I had enough of your bullshit. You should be ashamed of yourselves. You guys should go and beg outside rather than cheating people.

See what people are saying <https://lowendbox.com/blog/nfphosting-6gb-kvm-for-10-mo-in-la-ny-il-and-much-more/#comments>



Niranga Dilshan

06/08/2018 (20:42)

Client

The firewall has been ON.



Jamie Donati

06/08/2018 (20:40)

Staff

Hi,

Your machine has been the target of a DDoS attack, Kindly secure your server from enabling firewall to prevent this issue in future.

Thank you!

Jamie Donati

Client Support

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Niranga Dilshan

Client

06/08/2018 (20:35)

The server got suspended again?
WHY? I was just installing WAMP server.



Jamie Donati

Staff

06/05/2018 (20:25)

Hi,
We have removed your cancellation request. Kindly verify it.
Thank you!
Jamie Donati
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Niranga Dilshan

Client

06/05/2018 (19:34)

Okay thanks. I hope this will never happen again.
Confirming VPS is back online. Please cancel my cancellation request.
Thanks



Jamie Donati

Staff

06/05/2018 (19:32)

Hi,
We have unsuspending your VPS. Kindly verify it from your end.
Thank you!
Jamie Donati
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Niranga Dilshan

**Client**

06/05/2018 (19:25)

Is this some kind of a sick joke? People buy VPS to keep them on 24/7. That is why they are called servers. Why on the earth do you ask me to shut down the VPS?
Do you call that high I/O?
Can you please escalate this to a senior of yours?



Jamie Donati

Staff

06/05/2018 (03:01)

Hi,
Sorry for the previous screenshot. Kindly verify the given below link. Kindly shut down your VPS when not in use.
<http://prntscr.com/jr205e>
Thank you!
Jamie Donati
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Niranga Dilshan

Client

06/05/2018 (02:54)

Never mind Jamie. I submitted a cancellation request. thanks and bye.



Niranga Dilshan

Client

06/05/2018 (02:39)

Hi Jamie,
The screenshot shows some network configuration and nothing related to I/O.
There is a limit to I/O usage?
I just did nothing on this server since buying it. Just tried to log in today.
I do not think it had any reason to do any I/O.
Dilshan



Jamie Donati

Staff

06/05/2018 (02:27)

Hi,

Your VPS is suspended for high I/O usage. Kindly verify the given below screenshot.

Thank you!

Jamie Donati

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Attachments (1)

 06.png



Niranga Dilshan

Client

06/05/2018 (02:12)

Hi there,

The server is now suspended.

VPS control says that the server is suspended by the administrator.

May I know why please?

Thanks



Jamie Donati

Staff

05/26/2018 (22:40)

Hi,

We have activated your VPS. Kindly check your mail for login details.

Thank you!

Jamie Donati

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Niranga Dilshan

Client

05/26/2018 (21:42)

It says 'pending'

Could you please activate it?

IP Address: 112.135.1.61

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