

**Crater Regional Workforce Development Board (CRWDB)
Business Services Committee (BSC) Meeting**

Location: Zoom
Thursday-June 4 2020
9:30 a.m. – 10:30 a.m.

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|---|--------------------------|
| 1. Call to order | Bruce Sobczak |
| a. Roll call | |
| 2. Public Comment | Bruce Sobczak |
| 3. *Approval of Agenda | Bruce Sobczak |
| 4. * Approval of Minutes-January 16, 2020 | Bruce Sobczak |
| • Review of Notes from May 7, 2020 | |
| 5. Old Business | Bruce Sobczak |
| a. *Business Plan | |
| 6. Reports/Updates | |
| a. COVID Updates/Rapid Response Layoff Initiative | Sophenia Pierce |
| b. Customer Services Training & Incumbent Worker | Recie Small |
| c. One Stop Updates/Business Engagement | Shawn Nicholson |
| d. Business Solutions Teams & Best Practice | Bruce Sobczak
Members |
| 7. Closing Remarks & Adjournment | Bruce Sobczak |

***Denotes Action Needed**