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Dated: 25-09-2020

No. 1-1/2020-R&C [CFA]

Circular R&C-CFA No. 40/20-21

Subject: Introduction of new Bharat Fiber Broadband plans Fibre Basic, Fibre Value, Fibre Premium and Fibre Ultra on promotional basis in all the circles (except A&N)-reg.

- 1. The competent authority has decided as follows:
 - a) To introduce new Bharat Fiber Broadband plans 'Fibre Basic', 'Fibre Value', 'Fibre Premium' and 'Fibre Ultra' on promotional basis for a period of 90 days in all the circles (except A&N). Details of the plans are as follows:

S. No.	Particulars		Fibre Basic	Fibre Value	Fibre Premium	Fibre Ultra
1	Bandwidth (Download Speed) subject to Technical Feasibility		Up to 30 Mbps till 3300 GB, up to 2 Mbps beyond	Up to 100 Mbps till 3300 GB, up to 2 Mbps beyond	Up to 200 Mbps till 3300 GB, up to 2 Mbps beyond	Up to 300 Mbps till 4000 GB, up to 4 Mbps beyond
2	Applicability		All users of all circles (except A&N Circle)			
3	Fixed Monthly Charges (Rs)		449	799	999	1499
4	Half Yearly Payment Option (Rs.)		Not Available			
5	Annual Payment Option (Rs.)		Not Available			
6	Two Years Payment Option (Rs.)		Not Available			
7	(Rs.)	rs Payment Option	Not Available			
8	Download/Upload Limit (MB/ GB) per month		Unlimited			
9	Additional Usage Charges/ MB beyond free download/upload limit (Rs)		NA	NA	NA	NA
10	Free E-mail IDs/Space (Per E-mail ID)		NA	NA	NA	NA
11	Static IP Address (On Request)		NA	NA	NA	One@Rs.2000/- p.a additional
12	Security Deposit		One Month FMC	One Month FMC	One Month FMC	One Month FMC
13	Minimum Hire Period		One month			
14	Telephone fixed monthly charges in Rs		NIL	NIL	NIL	NIL
15	Free Calls and Additional facility		24 Hrs. Unlimited free calling		(a) Prevailing 'Disney Hotstar Premium' pack subscription	
16	MCU charges/ pulse in Rs.	charges/ pulse in (To BSNL N/W after free calls)		(Local+STD) to any network without additional cost. (b) 24 Hrs. Unlimited free calling (Local+STD) to any		
	(To other N/W)		network			
17	ISD Charges on MCU basis		As per existing ISD tariffs			

Website: www.bsnl.co.in

- b) <u>It shall be ensured by the circles that above plans are offered in only those cities where challenges</u> from the competitors exist. List of such cities will be shared separately by the Corporate Office.
- c) Terms & conditions for providing 'Fibre Premium' and 'Fibre Ultra' Bharat Fibre plans:
 - i. Bundled 'Disney+Hotstar' premium plan subscription will be discontinued, in case subscriber opts out from above plans 'Fibre Premium' & 'Fibre Ultra'. 'Disney+Hotstar' premium plan subscription will not be provided on migration to other broadband plans except 'SuperStar300' and 'Super Star 500'.
- ii. The revenue share with 'Disney+Hotstar' service Provider shall be shared as per agreement.
- iii. In case of acquiring of connections under above Broadband plans through BSNL's partner (TIPs/ 'Local MSO/LCO operators & TIPs/RWAs/Builders'), quantum of incentive shall be distributed after deduction of revenue share of 'Disney+Hotstar' Service Provider.
- 2. In addition to nearest customer service center and BSNL Franchisee/Retailers, above Broadband plans can also be subscribed by calling Toll Free number- 1800 345 1500. ITPC shall also ensure that BSNL's Call Centers are suitably guided to take customer request, and generate advice notes for the above scheme.
- 3. Above charges are exclusive of GST.
- 4. All other terms and conditions shall remain same as per earlier circulars.
- 5. The circles shall ensure to comply with all regulatory mechanism including on line reporting to TRAI and also update the circle website.
- 6. These instructions shall be <u>effective from 01-10-2020 on promotional basis for a period of 90 days</u> in the circles (except A&N circle).
- 7. This circular is issued based on the approval of Competent Authority in CFA Cell File No. **BSNLCO-CFAO/11(14)/3/2020-CFA-Part(1)**. For any queries/clarification in this regard, matter may be taken up with Broadband Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Fax No. 011-23734052).

AGM (RM-I)-CFA [LA]

To,

All Head of Telecom Circles/Telecom Districts (except A&N circle), BSNL.

Copy to: -

- 1. CMD, BSNL.
- 2. Director (CFA / CM / ENT / HR / FIN), BSNL Board.
- 3. All PGMs / GMs CFA, CO, BSNL..
- 4. All Tariff committee members [GM (NWP-CFA)/GM (CFA)/ Sr. GM (Finance-CFA)], BSNL C.O.
- 5. GM (Marketing), CO, BSNL, for adequate publicity and marketing of the service.
- 6. GM (CFA), CO BSNL w.r.t. case mark: BSNLCO-CFAO/11(14)/3/2020-CFA-Part (1) carrying the approval of the Competent Authority in the matter.
- 7. GM (CIT) BSNL CO for placement on BSNL website.
- 8. AD OL, BSNL C.O for Hindi version.
- 9. CGM (ITPC), BSNL (Pune) for necessary changes in CDR/billing systems.
- 10. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
- 11. GM (BBNW), BSNL, Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore..
- 12. Secretary, TRAI
- 13. Guard File.

DM (T&C)-CFA