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14 UNITED STATES DISTRICT COURT  
15 NORTHERN DISTRICT OF CALIFORNIA  
16 SAN FRANCISCO DIVISION

17 iFINEX INC., BFXNA INC., BFXWW INC., )  
and TETHER LIMITED, )

No. 17 Civ. 1882

18 Plaintiffs, )

COMPLAINT FOR INTENTIONAL  
INTERFERENCE WITH  
CONTRACTUAL RELATIONS AND  
INJUNCTIVE RELIEF

19 v. )

20 WELLS FARGO & COMPANY, WELLS )  
FARGO BANK, N.A. )

21 Defendants. )

Demand for Jury Trial

22 \_\_\_\_\_ )  
23 )  
24 )  
25 )  
26 )  
27 )  
28 )

1 Plaintiffs iFinex Inc. (“iFinex”), BFXNA Inc. (“BFXNA”), and BFXWW Inc.  
2 (“BFXWW”) (collectively, “Bitfinex”), and Tether Limited (“Tether”),<sup>1</sup> by their attorneys,  
3 Steptoe & Johnson LLP, as and for its Complaint against defendants Wells Fargo & Company  
4 and Wells Fargo Bank, N.A. (collectively, “Wells Fargo”), allege as follows:

5 **NATURE OF ACTION**

6 1. This is an action for intentional interference with contractual relations and  
7 injunctive relief arising from Wells Fargo’s interference with plaintiffs’ customer contracts.  
8 Wells Fargo has suspended U.S. dollar wire transfer operations needed to remit to plaintiffs’  
9 customers U.S. dollars that the customers deposited with plaintiffs to purchase digital currency,  
10 causing imminent and irreparable harm to plaintiffs. Plaintiff Bitfinex’s business involves  
11 Virtual Currency, which, as defined in this Complaint, refers to an emerging form of a digital  
12 asset designed to work as a medium of exchange using cryptography to secure the transactions  
13 and to control the creation of additional units of the currency. Tether operates a platform to  
14 store, send, and make purchases with digital tokens called tethers that are backed by U.S. dollars  
15 on deposit from customers. Wells Fargo’s suspension of U.S. dollar wire transfers also is  
16 interfering with plaintiffs’ ability to conduct business, such as their ability to pay employees and  
17 suppliers.

18 **JURISDICTION AND VENUE**

19 2. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C.  
20 § 1332 because the plaintiffs and defendants are citizens of different states and the amount in  
21 controversy exceeds \$75,000.

22 3. This Court has personal jurisdiction over defendants because they are  
23 headquartered or maintain multiple offices in San Francisco, and their compliance officers  
24 involved in making the decisions at issue in this action are based in San Francisco.

25 4. Pursuant to 28 U.S.C. § 1391(b)(2)(3), venue is proper in this District in that a  
26 substantial part of the events or omissions giving rise to the claim occurred in San Francisco and

27 \_\_\_\_\_  
28 <sup>1</sup> iFinex Inc., BFXNA Inc., BFXWW Inc., and Tether Limited are collectively referred to as plaintiffs.

1 no other venue is more appropriate. In particular, upon information and belief, Wells Fargo's  
2 decision to suspend wire transfers in U.S. dollars from plaintiffs' correspondent accounts  
3 occurred in San Francisco, where Wells Fargo & Company is headquartered.

4 **INTRADISTRICT ASSIGNMENT**

5 5. Pursuant to Civil Local Rule 3-5 of the United States District Court for the  
6 Northern District of California, the San Francisco division is proper because Wells Fargo's  
7 decision to suspend wire transfers in U.S. dollars from plaintiffs' correspondent accounts  
8 occurred in San Francisco, where Wells Fargo & Company is headquartered.

9 **THE PARTIES**

10 6. iFinex is a privately-held financial technology company that operates a Virtual  
11 Currency trading platform and is incorporated in the British Virgin Islands with offices in the  
12 Republic of China (Taiwan).

13 7. BFXNA and BFXWW are wholly-owned subsidiaries of iFinex that are  
14 incorporated in the British Virgin Islands. BFXNA contracts with U.S. based customers that use  
15 iFinex's Virtual Currency platform, while BFXWW contracts with non-U.S. customers. iFinex,  
16 BFXNA, and BFXWW (collectively, "Bitfinex") operate globally, with their primary banking  
17 relationships in Taiwan.

18 8. Tether is a privately-held financial technology company that operates a platform  
19 to store, send, and make purchases with digital tokens called tethers that are backed by U.S.  
20 dollars on deposit from customers. Tether is incorporated in Hong Kong and has offices in  
21 Taiwan.

22 9. Wells Fargo & Company is a U.S.-based financial institution incorporated in  
23 Delaware and headquartered in San Francisco, California.

24 10. Wells Fargo Bank, N.A. is organized as a national banking association under the  
25 laws of the United States and has its corporate headquarters is in South Dakota. Upon  
26 information and belief, Wells Fargo Bank, N.A. maintains multiple offices in the State of  
27 California.

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**FACTUAL BACKGROUND**

**Bitfinex and Tether's Businesses**

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2  
3 11. Bitcoin is the most widely-used and best-known Virtual Currency. Virtual  
4 Currency is not considered "currency" for taxation purposes by the U.S. government; however,  
5 other governments may treat Virtual Currency as "currency" for taxation and other purposes.  
6 Virtual Currency exchanges are regulated as "money services businesses" under U.S. federal  
7 law. Several U.S. corporations and nonprofit organizations, including Overstock.com, Inc.,  
8 Microsoft Corporation, Dell Corporation, and Expedia, Inc., accept Virtual Currency as a method  
9 of payment and financial transaction.

10 12. Transactions involving Virtual Currency are generally recorded on a "blockchain"  
11 (literally, a chain of sequentially-validated blocks of Virtual Currency transactions), which is an  
12 auditable and cryptographically-secured global ledger in which transactions are recorded much  
13 like the recording of transactions using debit or credit cards.

14 13. Virtual Currency is stored in what is referred to as a "digital wallet." Digital  
15 Wallets allow users to send, receive, and transfer Virtual Currency and pay for goods or services  
16 using Virtual Currency.

17 14. Tether is a digital token and each tether unit issued into circulation is backed one-  
18 to-one by the U.S. dollar, *i.e.*, customer dollars held by Tether. Tethers may be redeemed for  
19 U.S. dollars on deposit from customers. Once a tether has been issued, it can be stored or spent.

20 15. Bitfinex owns and operates a leading global Virtual Currency trading platform  
21 through the website at [www.bitfinex.com](http://www.bitfinex.com).

22 16. Bitfinex provides technological software to allow its customers (both businesses  
23 and individuals around the world) to engage in the trade of Virtual Currency, including, but not  
24 limited to, bitcoins and Litecoins, using U.S. dollars or other Virtual Currencies.

25 17. Currently, Bitfinex can receive or remit only U.S. dollars for customers' purchase  
26 of Virtual Currency.

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1 18. Tether owns and operates a digital platform that allows customers to store, send,  
2 and make purchases using tethers, which are backed by U.S. dollars on deposit from customers.  
3 Currently, Tether can receive or remit only U.S. dollars for customers' purchases.

4 19. Bitfinex and Tether are leading members of the Blockchain Alliance. The  
5 Blockchain Alliance is a non-profit corporation that creates a forum for U.S. and global law  
6 enforcement and regulatory agencies and approximately 30 digital currency companies to share  
7 information and best practices and to work together to combat criminal activity using digital  
8 currency, such as government corruption, money laundering, and terrorist financing.

9 20. Plaintiffs have worked cooperatively with U.S. law enforcement agencies, such as  
10 the Department of Justice, Federal Bureau of Investigation, the Internal Revenue Service, the  
11 Department of Homeland Security, the Secret Service; with independent federal regulators such  
12 as the Commodity Futures Trading Commission; and, with state regulatory agencies and others,  
13 to uphold the highest standards of integrity and compliance with regulatory law.

14 21. BFXNA and Tether are registered with the U.S. Treasury Department's Financial  
15 Crimes Enforcement Network ("FinCEN") as Money Services Businesses. They make reports to  
16 FinCEN and to other international Financial Intelligence Units.

17 **Bitfinex's and Tether's Agreements with Their Customers**

18 22. Before using the Bitfinex or Tether platforms, customers must enter into a  
19 contract with Bitfinex or Tether, agreeing to their terms of service, which are publicly available  
20 on plaintiffs' respective websites at <https://www.bitfinex.com/terms> and <https://tether.to/legal/>.

21 23. Customers agree to undergo an extensive due diligence process to use Bitfinex's  
22 and Tether's platforms.

23 24. For instance, plaintiffs have comprehensive "know your customer" ("KYC")  
24 standards that require two forms of valid government photo identification, a bank statement, and  
25 proof of address. As a basic KYC measure, plaintiffs also require their verified customers to  
26 provide a photograph of themselves (i.e., a "selfie") holding ID documents with writing  
27 mandated by plaintiffs on a separate paper, including the date. Enhanced due diligence standards  
28 are undertaken if warranted or advisable. Plaintiffs' verified customers are also checked against

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1 the Thomson Reuters World-Check database, which includes a check of the Specially  
2 Designated Nationals and Blocked Persons List maintained by the U.S. Department of the  
3 Treasury's Office of Foreign Assets Control.<sup>2</sup>

4 25. Plaintiffs also have in place standards to monitor transactions, assess risks, and  
5 file Suspicious Activity Reports (SARs) and other reports required by U.S. law.

6 26. Customers who want to purchase and trade Virtual Currency through Bitfinex  
7 must deposit U.S. dollars or tethers into their Bitfinex account, and in exchange receive an  
8 equivalent amount of Virtual Currency until they ask Bitfinex to remit back the U.S. dollars they  
9 deposited.

10 27. Likewise, customers who want to purchase tethers through Tether must deposit  
11 U.S. dollars in their Tether account and in exchange receive an equivalent amount of tethers until  
12 they ask Tether to remit back the U.S. dollars they deposited.

13 28. For these platforms to work, customers depend on Bitfinex's and Tether's ability  
14 to send back to them the U.S. dollars they deposited with Bitfinex or Tether.

15 29. Bitfinex currently has Virtual Currency equal to approximately \$430 million USD  
16 and customer deposits in banks in Taiwan equal to approximately \$130 million USD. Tether  
17 currently has customer deposits in banks in Taiwan of approximately \$50 million USD.

18 30. Customers rely on Bitfinex and Tether to be able to send them back U.S. dollars  
19 upon request to customers' respective bank accounts. This is conceptually similar to a customer  
20 of a U.S. financial institution having access to her money from a branch, on demand, 24/7  
21 through an ATM. There is at least one critical difference, however. Although financial  
22 institutions may engage in fractional reserve banking, plaintiffs do not. Plaintiffs must, and do,

23  
24  
25 <sup>2</sup> Thomson Reuters World-Check is a highly structured database of intelligence on heightened  
26 risk individuals and organizations. Widely adopted by the world's largest financial institutions  
27 and corporations, World-Check intelligence supports the Know your Customer and Third Party  
28 Risk compliance process in areas such as politically-exposed person monitoring, sanction  
screening, AML/CFT risk, and anti-bribery and corruption. *Source:*  
[https://www.thomsonreuters.com/en/products-services/risk-management-solutions/customer-  
and-third-party-risk/thomson-reuters-world-check.html](https://www.thomsonreuters.com/en/products-services/risk-management-solutions/customer-and-third-party-risk/thomson-reuters-world-check.html).

1 make available every dollar of customers' deposits on Bitfinex and Tether, provided that  
2 correspondent banks process transactions.

3 **Bitfinex's and Tether's Contracts with Their Taiwan-Based Banks**

4 31. Plaintiffs hold or have held customers' deposits in accounts at one of four  
5 Taiwan-based banks: Hwatai Commercial Bank, KGI Bank, First Commercial Bank and Taishin  
6 Bank (collectively, the "Taiwan-Based Banks").

7 32. Plaintiffs have contracts with each of these Taiwan-Based Banks to conduct  
8 business on their behalf with international financial institutions that are not affiliated with  
9 plaintiffs, including U.S. banks such as Wells Fargo, pursuant to correspondent bank agreements.  
10 However, plaintiffs are not direct customers of the U.S. Banks.

11 33. Wells Fargo is a correspondent bank for the Taiwan-Based Banks.

12 34. Correspondent banks are able to transfer money internationally, using the Society  
13 for Worldwide Interbank Financial Telecommunication ("SWIFT") network.

14 35. SWIFT assigns each financial organization a unique code, and upon information  
15 and belief, Wells Fargo processed the transfers to, with, and from the Taiwan-Based Banks on  
16 plaintiffs' behalf from the United States.

17 36. Plaintiffs rely on these Taiwan-Based Banks to make and receive wire transfers  
18 with and through Wells Fargo from plaintiffs' correspondent accounts to obtain and transmit  
19 value for their customers in USD, *e.g.*, to fulfill customer orders to send back to customers the  
20 U.S. dollars that customers deposited with plaintiffs, settle accounts, and for plaintiffs to pay  
21 their employees and suppliers.

22 **Wells Fargo's Sudden Refusal to Conduct Wire**  
23 **Transfers from Plaintiffs' Accounts at the Taiwan-Based Banks**

24 37. Upon information and belief, for two years, the Taiwan-Based Banks have been  
25 able to conduct both ingoing and outgoing wire transfers in U.S. dollars through Wells Fargo on  
26 accounts listing Bitfinex and Tether and their customers as beneficiaries.

27 38. As part of its KYC due diligence process with the Taiwan-Based Banks, Wells  
28 Fargo knew, or should have known, that the Taiwan-Based Banks were conducting these wire

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1 transfers from accounts held by plaintiffs and knew, or should have known, that the nature of  
2 plaintiffs' business involved wire transfers to receive or remit U.S. dollars for the purpose of  
3 providing customers with the means to purchase Virtual Currency or tethers.

4 39. Upon information and belief, during the latter half of March 2017, Wells Fargo  
5 informed the Taiwan-Based Banks that it would no longer service outgoing wire transfers from  
6 plaintiffs' correspondent accounts that plaintiffs rely on to fulfill requests to remit U.S. dollars to  
7 customers, without requesting further due diligence concerning these accounts.

8 40. By contrast, crucially, Wells Fargo has continued to process incoming wires to  
9 plaintiffs' accounts through the Taiwan-Based Banks without interruption or delay. For  
10 example, at least nine incoming wires to Bitfinex have been processed through Wells Fargo and  
11 to the Taiwan-Based Banks since March 31, 2017.

12 41. Taishin Bank ("Taishin") was the last of the Taiwan-Based Banks processing  
13 wires for and on behalf of the plaintiffs through Wells Fargo. On Friday, March 31, 2017,  
14 however, near the close of business in Taiwan, Taishin confirmed to Bitfinex that Wells Fargo  
15 would no longer process plaintiffs' outgoing wires as a correspondent bank for Taishin.

16 42. The Taiwan-Based Banks were closed for local (Taiwan) bank holidays on April  
17 3 and 4, 2017, making it impossible for the plaintiffs to get clarification on Wells Fargo's  
18 decision or to provide any additional due diligence information Wells Fargo required to continue  
19 processing wire transfers to plaintiffs' customers.

20 43. Upon information and belief, Wells Fargo has not provided any explanation as to  
21 why it will no longer process plaintiffs' outgoing wires through the Taiwan-Based Banks.

22 44. Plaintiffs have received no inquiry or request for information. If any request had  
23 been made, plaintiffs would have fully cooperated and responded to same. Plaintiffs have a long  
24 history of responding timely to requests for information from the Taiwan-Based Banks and,  
25 indirectly, from any correspondent banks.

26 **Effect of Wells Fargo's Decision on Bitfinex's and Tether's Businesses**

27 45. Wells Fargo's decision to suspend U.S. dollar wire transfer operations from  
28 plaintiffs' correspondent accounts and its refusal to speak directly to plaintiffs about their

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1 correspondent accounts has substantially interfered with plaintiffs' ability to operate their  
2 businesses and honor their contractual obligations to their customers, as plaintiffs' counsel has  
3 repeatedly informed Wells Fargo.

4 46. For example, customers have already begun complaining about the delay in wire  
5 transfers.

6 47. Indeed, plaintiffs expressly informed Wells Fargo that its decision to suspend  
7 outgoing wire transfers in U.S. dollars from plaintiffs' correspondent accounts presented an  
8 existential threat to their businesses. They informed Wells Fargo that if plaintiffs could not remit  
9 to customers U.S. dollars that belong to their customers, plaintiffs' businesses would be crippled  
10 as of Wednesday April 5, 2017. They would be brought to a standstill.

11 48. Plaintiffs' inability to transfer U.S. dollars to their customers also will almost  
12 certainly undermine plaintiffs' reputation and customer goodwill, resulting in the loss of both  
13 current and prospective customers.

14 49. If plaintiffs are not able to send timely to their worldwide customers the U.S.  
15 dollars that belong to them, plaintiffs' customers likely will view the failure as plaintiffs' own  
16 wrongdoing or inability to provide the requested currency and they will turn to plaintiffs'  
17 competitors, some of which have lower due diligence standards than plaintiffs.

18 **CLAIM FOR RELIEF**

19 **Intentional Interference with Contractual Relations**

20 **(All Defendants)**

21 50. Plaintiffs repeat the allegations of the preceding paragraphs as if fully set forth  
22 herein.

23 51. Plaintiffs provide their customers with a means of exchanging U.S. dollars into  
24 Virtual Currency or tethers and vice versa.

25 52. Wells Fargo knew, or should have known, of plaintiffs' arrangement with their  
26 customers because plaintiffs' terms of service contracts are publicly available on Bitfinex's and  
27 Tether's websites.

1           53. Wells Fargo knew, or should have known, that plaintiffs provide this service to  
2 their customers because of the due diligence Wells Fargo has conducted with plaintiffs' Taiwan-  
3 Based Banks to open U.S. correspondent accounts and has previously processed many wire  
4 transfers from plaintiffs' correspondent accounts. Furthermore, Wells Fargo apparently  
5 continues to process wire transfers into plaintiffs' correspondent accounts at the Taiwan-based  
6 Banks.

7           54. Wells Fargo knew, or should have known, that disruption of plaintiffs'  
8 performance of their contracts with their customers is certain or substantially certain to occur as  
9 a result of Wells Fargo's decision to suspend outgoing wire transfers in U.S. dollars from  
10 plaintiffs' U.S. correspondent accounts because it will completely cripple plaintiffs' ability to  
11 process their customers' requests to send to customers U.S. dollars that belong to their customers  
12 and bring plaintiffs' businesses to a standstill.

13           55. Plaintiffs' inability to transfer U.S. dollars to their customers as a result of Wells  
14 Fargo's action also will almost certainly undermine plaintiffs' reputation and customer goodwill,  
15 resulting in the loss of both current and prospective customers.

16           56. Upon information and belief, Wells Fargo made its decision to disrupt plaintiffs'  
17 ability to send wire transfers in U.S. dollars intentionally or knowingly without substantial  
18 justification.

19           57. Wells Fargo also failed to provide notice to plaintiffs or the opportunity to address  
20 any possible diligence concerns.

21           58. Wells Fargo's decision to suspend outgoing wire transfers in U.S. dollars from  
22 plaintiffs' correspondent accounts, unless and until enjoined and restrained by this Court, will  
23 cause great and irreparable harm to plaintiffs.

24           59. Plaintiffs seek a preliminary and permanent injunction against Wells Fargo to  
25 prevent it from suspending, rejecting, or refusing to process wire transfers in U.S. dollars from  
26 plaintiffs' correspondent accounts without notice and without the opportunity for plaintiffs to  
27 address any possible due diligence concerns.

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1 60. As a result of Wells Fargo’s conduct as described herein, plaintiffs also have, and  
2 will in the future, suffer actual and compensatory damages in an amount to be determined at trial.

3 61. Wells Fargo’s conduct as described herein constitutes intentional interference  
4 with plaintiffs’ contractual relations with their customers.

5 **PRAYER FOR RELIEF**

6 WHEREFORE, Plaintiffs respectfully request that this Court enter a judgment:

- 7 A. Granting declaratory and/or injunctive relief as appropriate;
- 8 B. Awarding compensatory damages in excess of \$75,000 in favor of plaintiffs for  
9 the damages sustained as a result of the wrongful conduct alleged and as will be established  
10 through discovery and/or at trial, together with interest thereon; and
- 11 C. Such other and further relief as the Court may deem just and proper.

12 **DEMAND FOR TRIAL BY JURY**

13 Plaintiffs demand a trial by jury.

14 Respectfully submitted,

15 Dated: April 5, 2017

16 STEPTOE & JOHNSON LLP

17 By: /s/ Laurie Edelstein

18 Laurie Edelstein  
19 Michael Baratz (*pro hac vice*  
20 application submitted concurrently)  
21 Seth R. Sias

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